



**20
24**

ANNUAL REPORT
MAJOR APPLIANCE RECYCLING ROUNDTABLE





100 – 4259 Canada Way
Burnaby, BC V5G 4Y2

Tel 1-888-252-4621
Fax 604-473-2411
marrbc.ca

2024 ANNUAL REPORT



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EXECUTIVE SUMMARY

1.1 PROGRAM PERFORMANCE SUMMARY

The Major Appliance Recycling Roundtable (MARR) is a not-for-profit stewardship agency appointed to fulfill the requirements of the BC Recycling Regulation, Schedule 3, Electronic and Electrical Product Category (BC Reg. 449/2004).

The Stewardship Plan covers end-of-life major household appliances in the province of British Columbia on behalf of the major appliance obligated producers. The MARR Stewardship Plan is the only approved stewardship plan for major appliances in the province.

435,582 units collected through the MARR network

1,177,965 units sold by registered MARR participants

132,744 units managed by MARR for the safe removal of ozone-depleting substances (ODS) gas or other halocarbons

24,618 units evacuated of ODS gas prior to collection



CONSUMER ACCESSIBILITY

97.3% accessibility to free drop-off for the full population of BC.



CONSUMER AWARENESS

81% of British Columbians are aware that there is a program/service for recycling large appliances.



COLLECTION SYSTEM

223 active collection locations (218 collection sites and five collection bins); eight sites were added, one site was closed and five collection bins were implemented in 2024.



ENVIRONMENTAL IMPACT

MARR has established a processing standard for collectors and metal processors of major appliances (“MARR Processing Standard”). This qualification must be met by every collector under the MARR program. For more information, go to section 5.1.



POLLUTION PREVENTION

MARR leverages the established market system for the repair, reuse, donation and resale of large appliances. Ozone-depleting substances are recycled if possible or safely destroyed by established hazardous gas processors. See section 5.2 for details.

\$5,141,003 REVENUE

\$6,537,487 EXPENSES

- \$1,680,797** Administration
- \$208,002** Auditing
- \$3,628,759** Collections
- \$1,001,764** Public Education and Awareness
- \$18,165** Research and Studies

PROGRAM OUTLINE

2.1 THE PROGRAM

2.2 MESSAGE FROM MARR'S EXECUTIVE DIRECTOR

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2.1 THE PROGRAM

The Major Appliance Recycling Roundtable (MARR) is a not-for-profit stewardship agency appointed by the majority of obligated producers (“registered participants”) to fulfill the requirements of the BC Recycling Regulation, Schedule 3, Electronic and Electrical Product Category (BC Reg. 449/2004).

The Stewardship Plan (the plan) covers end-of-life (EoL) major household appliances in the province of British Columbia (BC) on behalf of most major appliance obligated producers. The MARR Stewardship Plan originally received the approval of BC’s Ministry of Environment on June 29, 2012, and most recently on April 30, 2021, and today is the only approved stewardship plan for major appliances in the province.

MARR’S BUSINESS MODEL

MARR’s business model differs from most other BC product stewardship programs. As there is already an effective market-based system in BC for recycling large appliances, MARR does not process or recycle products directly.

Unlike most other electronic or electrical equipment, large household appliances have a financial value at end-of-life (EoL), which explains the long-standing and effective market-based system for recycling EoL products. For the past few decades, large private-sector metal processors have been collecting and shredding major appliances to resell the metal used in them. Nevertheless, the core business for most of these processors is shredding automobiles (which are not obligated under the Recycling Regulation). As major appliances are not the dominant content collected and shredded by these private-sector businesses, it is challenging to achieve change in end-of-life outcomes.

The MARR Stewardship Plan is focused on enhancing the performance and transparency of the existing private-sector system that collects and shreds major household appliances in BC. In particular, the plan includes the following commitments:

1. A commitment to enhance the performance of the current system by providing incentives for the management and collection of ODS from products within the product category through a network of approved collectors.
2. A commitment to reasonable and free consumer access to collection facilities. This will be accomplished by providing incentives for administrative and transportation costs as required, by region on a cost recovery basis.

To assist its Board and management in delivering a successful program under its approved Stewardship Plan, MARR contracted Encorp Pacific (Canada) in 2019 as its service provider to manage the following elements:

- Registration of, and reporting and remission by, participants and collectors
- Financial and non-financial reporting
- Additional administrative activities

PRODUCTS COVERED

The MARR program accepts 18 different categories of large appliances. Those are divided into two groups:

1. Large appliances with refrigerant gases (7 different types).



Full-Size Refrigerators

Refrigerator and refrigerator-freezer combinations. Includes built-in and free-standing models.



Window Air Conditioners

Operate through the wall or are window-mounted.



Portable Air Conditioners

Can be moved from place to place.



Electric Cold Beverage Dispensers

Containing refrigerant gases for cooling purposes.



Compact Refrigerators

Refrigerator or refrigerator-freezer combinations that are 6.4 cubic feet or less in volume. Includes beer kegs, wine dispensers and wine coolers.



Freezers

Chest, upright and compact freezers, plus under-the-counter freezer drawers and icemakers.



Dehumidifiers

Free-standing units that can be moved from place to place.

2. Large appliances without refrigerant gases (11 different types).



Clothes Washers

Top- and front-loading. Includes stacked laundry units and those that also dry clothes.



Ranges

Can include a surface cooktop and oven.



Built-In Ovens

Can have separate warming drawers, microwave oven or double walls.



Surface Cooking Units

Installed into the countertop where the controls are either integrated into the unit or installed separately.



Food Waste Disposers

Integrated into the plumbing of a household.



Electric Hot Beverage Dispensers

Mounted under the counter or built-in.



Clothes Dryers

Top- and front-loading. Includes stacked laundry units.



Range Hoods & Downdrafts

Can be separate from or connected to the cooking unit.



Microwave Ovens

Built-in, permanently installed microwave ovens, with or without a hood vent.



Dishwashers

Built-in, portable or convertible.



Trash Compactors

Permanently installed or portable.

2.2 MESSAGE FROM MARR'S EXECUTIVE DIRECTOR



Dear Valued Friends and Colleagues,

As we reflect on the past year, I am proud to share the progress and impact our company has made in advancing sustainable appliance recycling, particularly in remote and underserved communities. Our mission has always been to make large appliance recycling accessible to British Columbians, and this year, we took significant steps to ensure that even the most geographically isolated regions could participate responsibly.

One of our key initiatives has been expanding our MARR-branded roll-off collection bin network into rural and remote areas. MARR developed this initiative in conjunction with the Indigenous Zero Waste Technical Advisory Group and the First Nations Recycling Initiative. By strategically placing these bins in communities that do not have access to free drop-off sites, we have provided residents with a convenient and environmentally responsible way to dispose of their end-of-life appliances. This expansion has been particularly meaningful in locations where access to recycling services is limited, ensuring that these communities are not left behind in the transition to a more sustainable future.

We are also proud that we are continuing to expand our collection depot network to even more remote areas, including Atlin, BC. By setting up permanent and mobile depots in such locations, we are ensuring that residents have year-round access to large appliance recycling services. This effort reduces illegal dumping, minimizes environmental impact and supports the circular economy by reclaiming valuable materials that can be repurposed.

Additionally, MARR played an important role in emergency response cleanup efforts related to the devastating wildfires that impacted many regions. In collaboration with local authorities and environmental agencies, we established temporary collection points in affected areas to safely recover damaged appliances and prevent hazardous waste from entering the environment. Our team worked tirelessly to support communities in need, demonstrating our commitment not only to sustainability but also to resilience in the face of natural disasters.

In 2024 we continued providing low-cost and effective recycling services for large appliances in the province of BC. In a year where the number of units sold were down slightly over last year, the number of end-of-life major appliances that MARR collected increased by 7.4%. This was due in large part to our ability to grow the collection network from 211 to 223 locations, as well as our efforts to reach into more remote areas of the province.

I would like to once again take this opportunity to thank all the obligated producers who have entrusted MARR to fulfill their responsibilities to manage end-of-life large appliances for them under the BC Recycling Regulation, as well as the many stakeholders throughout the province who have collaborated with us to make the program the success that it is today.

Finally, I would like to acknowledge the amazing team that I get to work with on a daily basis for their efforts in making MARR the success that it is today.

With best regards,

Michael Zarbl
Executive Director

PUBLIC EDUCATION MATERIALS AND STRATEGIES

3.1 MARKET RESEARCH AND ANALYSIS

3.2 CONSUMER AWARENESS

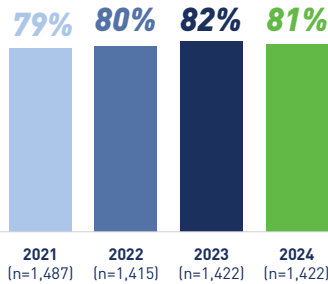
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3.1 MARKET RESEARCH AND ANALYSIS

MARR has undertaken a robust market research study to evaluate program knowledge, assess consumer behaviour in relation to large appliance recycling and discard habits, and measure the level of program awareness in BC.

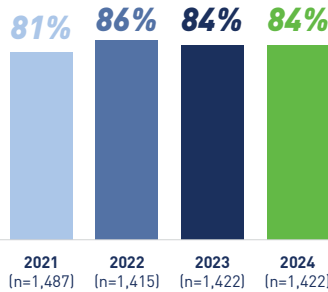
Awareness of the environmental fee applied when purchasing a new appliance also remains steady. This sustained recognition reflects the effectiveness of ongoing education efforts in ensuring consumers understand the role of the fee in supporting responsible recycling.

RECYCLE AWARENESS



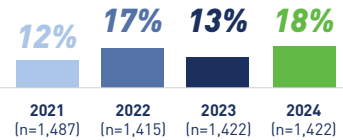
To the best of your knowledge, can you recycle large appliances (such as refrigerators, ranges and washing machines) in British Columbia?

ENVIRONMENTAL FEE AWARENESS



Did you know that when you buy new large appliances, you pay an **environmental fee**, which is used for the administration, collection, transportation, processing and responsible recycling of large appliances?

UNWANTED LARGE APPLIANCES IN HOMES

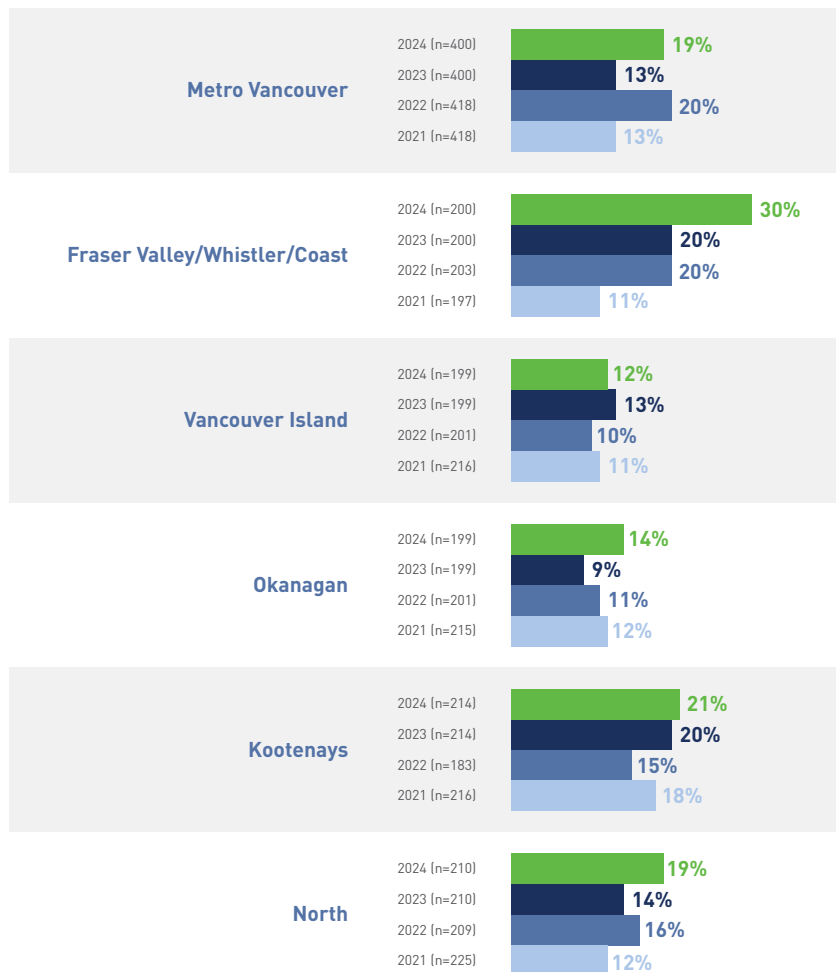


Do you currently have any large appliances in your home that are unwanted/that you want to get rid of?

UNWANTED APPLIANCES IN HOMES BY REGION

The incidence of having at least one unwanted appliance at home has increased across all regions in BC, with the most notable rises in the Fraser Valley, Metro Vancouver and the Okanagan. The Kootenays and other regions remained consistent with previous years.

These findings, along with data on disposal methods, provide valuable insights into consumer behaviour. Understanding these trends allows us to refine our marketing efforts and better support BC residents in making informed recycling decisions.



LIKELY DISPOSAL METHODS



Retailer
33%



Recycling Facility
28%



Donation
14%



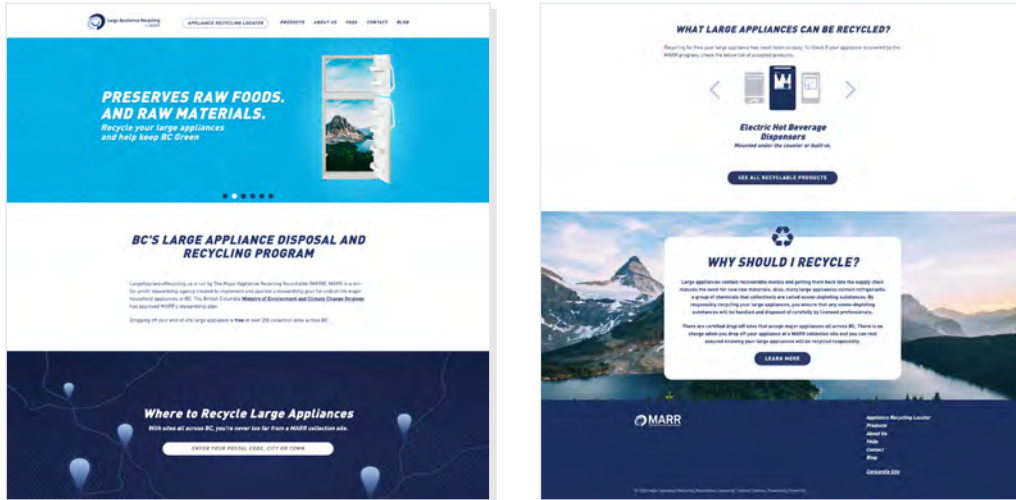
Junk Removal
8%



Transfer Station
5%

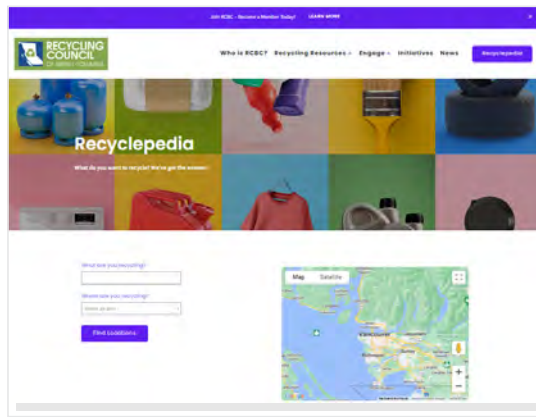
LargeApplianceRecycling.ca

Our consumer website continues to serve as a key resource for the public, providing essential information about BC’s large appliance recycling system. Since its launch in 2023, the site has helped consumers easily access details on accepted appliances, guidelines for preparing appliances for recycling and locations for drop-off. Maintaining this platform remains a priority as we strive to enhance transparency and accessibility, ensuring BC residents have the information they need to recycle large appliances responsibly. In 2024, there were 893,299 hits and 283,186 visitors. Visit largeappliance recycling.ca.



Recycling Council of British Columbia (RCBC) Hotline

Established in 1990, the RCBC Recycling Hotline is a free, province-wide live information service for recycling, pollution prevention, waste avoidance, safe disposal options and relevant regulations. Today, the hotline has expanded to include phone and web services and a smartphone app. In 2024, the RCBC responded to 6,331 inquiries related to large appliance recycling.



3.2.2 MAJOR APPLIANCE EDUCATION & AWARENESS

MARR's large appliance program continues to grow, supported by a diverse mix of advertising and outreach initiatives that reinforce public awareness and engagement. Carefully selected sponsored content and advertorials ensure that messaging remains relevant and impactful, reaching the right audience at the right time.

In addition to traditional media placements across television, radio, digital and social platforms, we have strengthened our digital strategy. Optimized approaches for Google Ads, Meta Ads and programmatic advertising have enhanced our reach, while improvements in organic traffic—driven by refined search engine optimization efforts—have further boosted visibility and accessibility.

Connected TV

As part of the MARR consumer awareness campaign, we leveraged Connected TV as a key tactic to engage audiences in a more immersive and targeted way. Running from June to the end of August, the campaign featured four distinct ads—one highlighting general awareness of MARR's large appliance recycling program and three offering practical tips related to appliance care and responsible disposal. This approach allowed us to reach consumers in a digital-first environment, ensuring our content was delivered to relevant audiences in a highly engaging format. The campaign generated a total of 2,528,495 impressions. [View video here.](#)



Radio

Originally launched in 2023, our four 30-second radio ads continued to run throughout the spring and summer of 2024 on community radio stations across the Lower Mainland and the Capital Regional District. These spots, featuring practical tips from MARR on maintaining large appliances, reinforced the importance of recycling them at certified collection sites once they reached the end of their lifespan. Given their effectiveness, we chose to extend their use this year, maximizing reach and impact. Strategic placements and strong partnerships with radio stations provided valuable bonus opportunities, delivering 7,904,800 total impressions.

Pre-Roll Advertising

In 2024, we continued to broaden our audience reach through strategic use of pre-roll ads, aiming to retarget users who had previously visited our website. These ads, which ran from June to August, were displayed on high-quality platforms such as weather.com, the-sun.com, and cnn.com, enhancing brand authority and reinforcing our messaging.

The campaign delivered 241,626 impressions and generated 300 clicks, keeping MARR top of mind during the peak season for large appliance recycling. By leveraging quality display placements, we maintained brand awareness and ensured our message reached consumers at key moments, such as during online shopping or renovation planning.

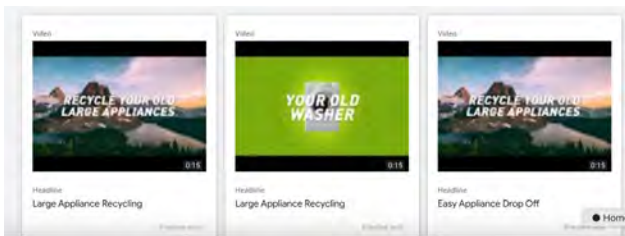


Search Engine Marketing – Google Ads

Our 2024 Google Ads campaigns significantly expanded the reach and impact of MARR’s large appliance recycling program. Running across eight campaigns, including YouTube, Google Display, Demand Gen, Search and Performance Max, we successfully drove awareness and conversions throughout the year. We achieved a total of 20,104,202 impressions, 552,726 clicks and 161,856 conversions.

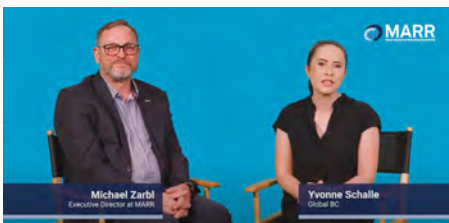
In 2023, the top-performing keywords were “recycle air conditioner” and “recycle old fridge”, suggesting interest in specific items. However, in 2024, “appliance recycling near me” emerged as the most-searched and highest-converting term. This shift indicates that public awareness has grown, with more users actively seeking recycling locations, rather than researching whether recycling is possible.

The YouTube conversions campaign generated the highest number of conversions at 98,007, followed by the Performance Max campaign, which contributed 38,731.62 conversions.



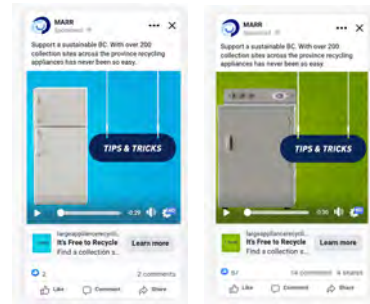
Major Media Partnership

This year, Michael Zarbl sat down with Global BC meteorologist Yvonne Schalle to discuss the importance of recycling large appliances responsibly. Their conversation highlighted the environmental benefits of proper disposal and provided viewers with practical guidance on how to recycle their old appliances through MARR’s program. This segment helped raise awareness and reinforce MARR’s efforts to keep large appliances out of BC landfills.



Social Media

From January to October 2024, our Facebook and Instagram ad campaigns successfully expanded awareness of MARR’s large appliance recycling program across British Columbia. With a total of 8,778,615 impressions, the campaigns reached 933,147 users and generated 37,360 clicks, driving strong engagement throughout the year.



Ads featuring indirect messaging, such as large appliance hacks and tips and tricks videos, outperformed direct program messaging. These creative formats saw click-through rates up to 80% higher than the account average, indicating that audiences were more inclined to engage with useful, value-driven content before learning about the program.

Waste Reduction Week – Sponsored Content

During Waste Reduction Week, we implemented a targeted campaign to raise awareness about large appliance recycling in British Columbia. Leveraging Connected TV and TV Zone Ads, the campaign emphasized the importance of responsibly disposing of large appliances to reduce waste and promote environmental sustainability. The campaign generated 1,585,505 impressions.



3.2.3 COLLABORATION AND SUPPORT INITIATIVES

Community Calendars

When opportunities arise, MARR partners with local communities. Our presence in community calendars and our support for local collection events establish MARR as a partner with local governments and community organizations.

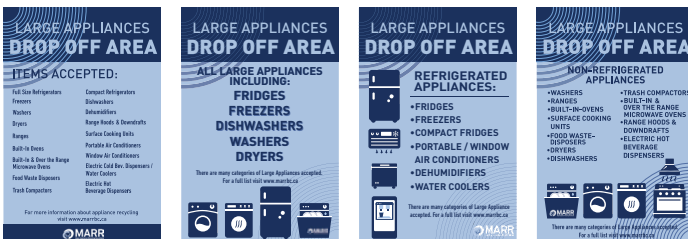
Community Events & Industry Conferences

To enhance program visibility and engagement at events and conferences, MARR developed a set of promotional materials designed to attract attention and communicate key messages effectively. This included four visually engaging banners and an A-frame display, ensuring a strong presence at community gatherings.



Collection Sites

MARR offers each collection site the following signs at no charge. Sites can set these up and display them in their location to direct and help residents.



Collaboration

MARR maintains partnerships with organizations in the waste management and recycling industry.

Currently, within the industry, MARR is a member of the Coast Waste Management Association, the Recycling Council of British Columbia, and the Pacific Chapter of the Solid Waste Association of North America (SWANA).

In addition, MARR is a proud member of the Indigenous Zero Waste Technical Advisory Group (IZWTAG) and the BC First Nations Recycling Initiative (FNRI), collaborating closely to service First Nation communities throughout BC. Check page 19 for additional information on these collaborations.



COLLECTION SYSTEM AND FACILITIES

4.1 COLLECTION SITE MAP

4.2 HOW THE COLLECTION SYSTEM WORKS

4.3 NETWORK DEVELOPMENT

4.4 COLLECTION EVENTS

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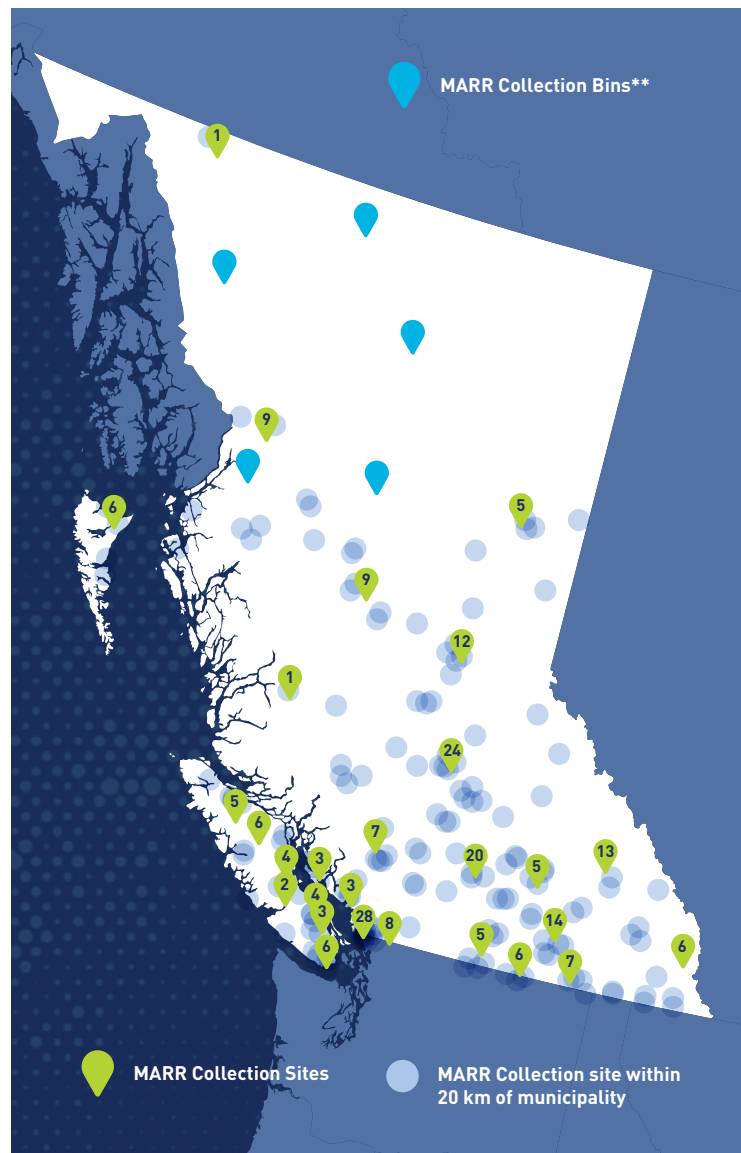
4.1 COLLECTION SITE MAP

By the end of 2024, MARR was working with 223 active collection locations across the province. We estimate that 97.3% of BC's population has access to free drop-off locations for large appliances within this network.

For a full list of MARR collection sites, please see Appendix 2. Visit <https://www.return-it.ca/locations/coverage-marr-2024> to view the full coverage of the MARR network.

COLLECTION LOCATIONS BY REGIONAL DISTRICT AND REGION

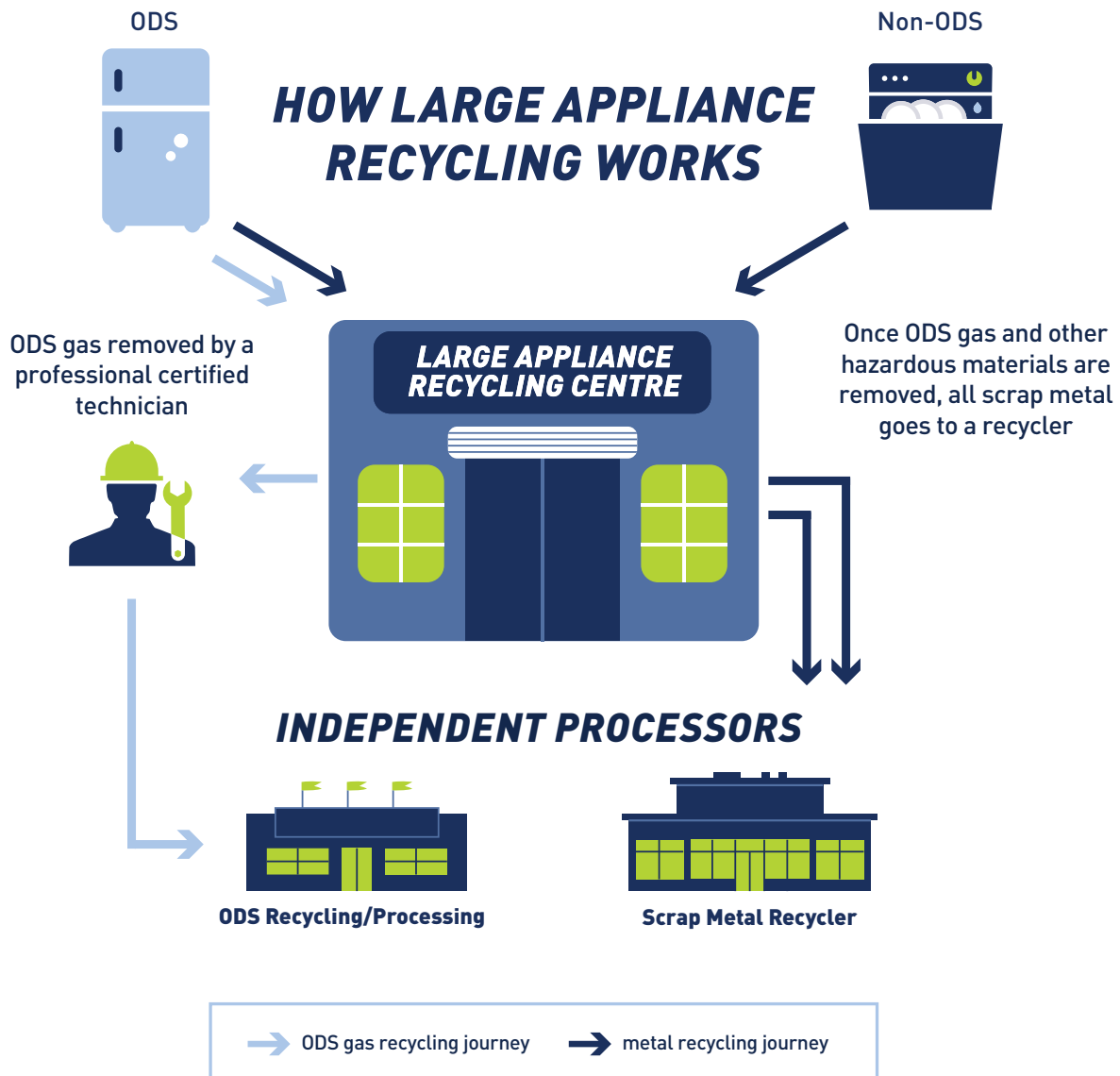
Alberni-Clayoquot	2
Bulkley-Nechako	9
Capital	6
Cariboo	24
Central Coast	1
Central Kootenay	14
Central Okanagan	5
Columbia Shuswap	13
Comox Valley	4
Cowichan Valley	3
East Kootenay	6
Fraser-Fort George	12
Fraser Valley	8
Kitimat-Stikine	9
Kootenay Boundary	7
Metro Vancouver	28
Mount Waddington	5
Nanaimo	4
North Coast	6
North Okanagan	5
Northern Rockies*	0
Okanagan-Similkameen	6
Peace River	5
qathet	3
Squamish-Lillooet	7
Stikine	2
Strathcona	6
Sunshine Coast	3
Thompson-Nicola	20



*MARR is committed to providing service to all of BC. If there is currently no permanent collection location close to a community, MARR will help arrange transport to move large appliances to a collection site, upon receiving the request. If possible, we will also arrange for a certified ODS technician to remove ODS gas prior to transport.

**Find more information about Collection Bins on page 20.

4.2 HOW THE COLLECTION SYSTEM WORKS



ODS (Ozone-Depleting Substances): Large appliances that contain ODS and that are accepted in the MARR program include full-size refrigerators, compact refrigerators, freezers, window air conditioners, portable air conditioners, dehumidifiers and electric cold beverage dispensers.

Non-ODS: Large appliances that do not contain ODS and that are accepted in the MARR program include clothes washers, ranges, built-in ovens, surface cooking units, food waste disposers, electric hot beverage dispensers, clothes dryers, range hoods and downdrafts, built-in and over-the-range microwave ovens, dishwashers and trash compactors.

For further information and definitions, please refer to page 5.

4.3 NETWORK DEVELOPMENT

Under the MARR collection site program, collectors must contract individually with MARR.

The terms of the contract require collectors to adhere to terms and conditions set out in MARR's collection site agreement, which include:

- Complying with MARR's Processing Standard
- Offering to accept all program products from consumers **at no charge**
- Tracking and reporting to MARR on:
 - Counts of end-of-life large appliances collected by unit category (ODS and non-ODS units)
 - Volume of ODS (refrigerant) removed from large appliances
 - Metal tonnage collected
 - ODS tank disposal delivery records, confirming delivery of ODS gas and other halocarbons to refrigerant wholesalers for safe reuse or disposal

In return, contracted collectors receive compensation for costs associated with removal of ozone-depleting substances and other halocarbons from refrigerating products, as well as administrative costs for tracking and reporting program products.

In addition, a transportation compensation is offered, should metal commodity values be insufficient to pay for the cost of transporting the MARR units to market.



COLLECTION NETWORK

In 2024, eight additional sites were incorporated into the program. Of particular note is the Squamish-Lillooet Regional District, who joined the program and enrolled three of its transfer stations. Also noticeable is the Atlin Community Improvement District, who joined the MARR program in the last quarter, marking the first site in the Stikine Region.

In 2024, MARR introduced a new collection method for remote areas by placing collection bins in five communities. Find more details about this initiative on page 20. In total, MARR works with 223 collections locations across 27 regional districts and 1 region. (218 collections sites and 5 collection bin locations).

One site in Metro Vancouver ceased its services in 2024 and therefore was inactivated from the MARR program. The site was subsequently sold to another entity who joined the MARR program later that year, thereby continuing to serve residents effectively.

Within this network, we estimate that 97.3% of the population of BC has accessibility to free drop-off of large appliances.

4.4 COLLECTION EVENTS

SUCCESSFUL ACHIEVEMENTS AND COLLABORATIONS

In many rural and remote areas, communities are best served by holding end-of-life appliances collection events as needed.

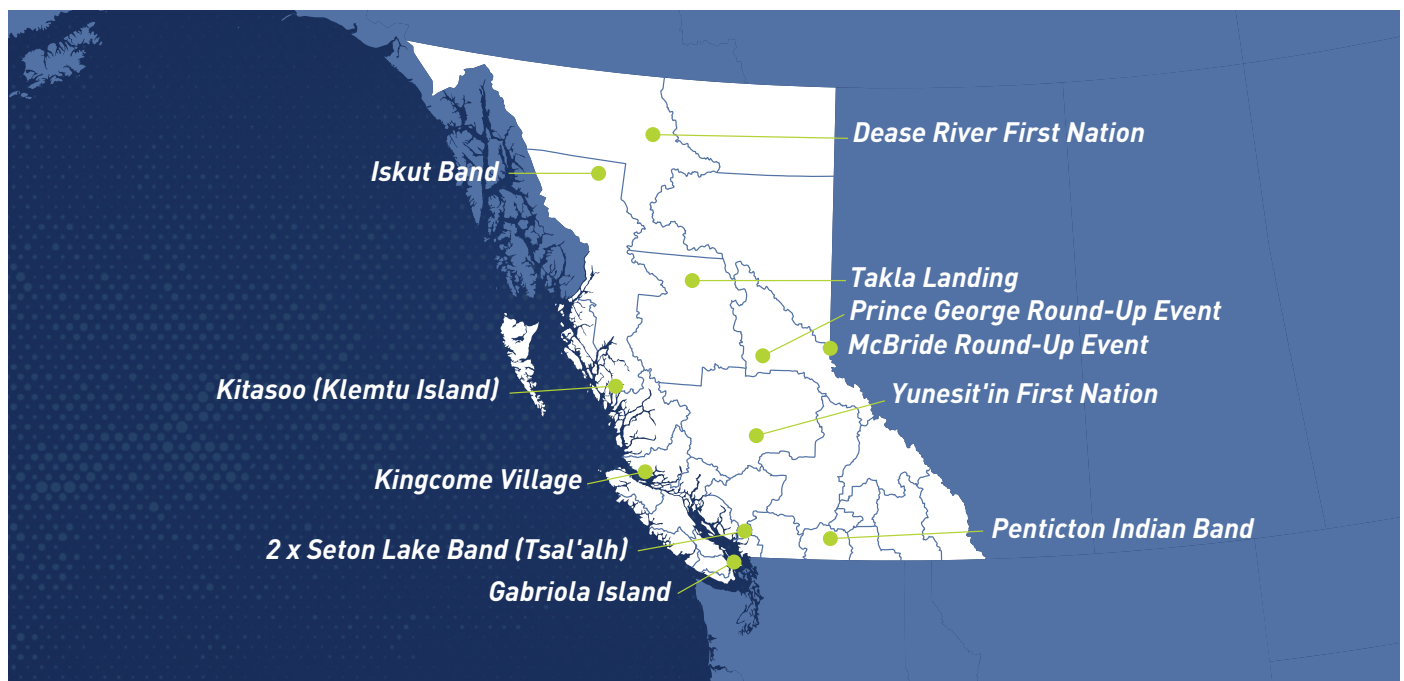
MARR fully supports all rural collection events, by partnering:

- With communities directly
- With other product stewardship organizations when possible
- With regional districts that are already serving their rural communities
- With the BC First Nation Recycling Initiative (FNRI), a program initiated in 2017 by product stewardship agencies, including MARR, that was specifically created to support and collaborate with Indigenous communities on recycling issues
- And with the Indigenous Zero Waste Technical Advisory Group (IZWTAG), an independent society created in 2019 assisting First Nations to implement zero-waste programs



IZWTAG
INDIGENOUS ZERO WASTE
TECHNICAL ADVISORY GROUP

In addition to working with our 223 active collection locations, MARR participated in the removal of end-of-life large appliances at 12 collection events in 2024. This remarkable result highlights the efficient collaboration with all our previously mentioned partners, and highlights MARR's commitment to provide solutions across the province. Those unique collection events, organized as required, ensure that end-of-life large appliances are removed from isolated communities and natural areas.



2024 SPOTLIGHT INITIATIVES

First Highlight: MARR Collection Bins

Over the past five years, MARR has been working and collaborating closely with the IZWTAG and FNRI groups to collect and remove end-of-life large appliances from remote communities across BC. This initiative targets communities with difficult and limited access to recycling centres or communities with space/storage limitations. This collaboration has resulted in more than 50 successful collection events organized over the years across the province, with more planned in the future.

Through this collaborative work and numerous discussions, it became clear that additional solutions needed to be offered to better serve the needs of specific remote areas. While collection events are ideal for small communities that do not accumulate many large appliances throughout the year, slightly larger communities would benefit from having a couple of collection events per year. Therefore, more tailored and adequate solutions needed to be implemented to meet their unique requirements and facilitate the process.



To address this need, in 2024 MARR initiated a roll-off bin pilot project. The objective of this project is to drop off a MARR roll-off bin in larger remote communities, allowing them to fill the bin with end-of-life MARR program units. Once full, MARR would collect the bin and replace it with an empty one, at no cost to the community.

This initiative is enabling communities to conveniently, continuously and safely dispose of end-of-life large appliances.

To achieve this, by the end of the second quarter of 2024, MARR acquired 10 new roll-off bins. While those bins were transformed over the summer to add the MARR branding and signage on what is accepted, the MARR, FNRI and IZWTAG teams together identified the first communities that would benefit from them.

Below are the seven communities that received a MARR roll-off bin by the end of 2024, along with three strategic switch bin locations, allowing for efficient and quick exchange:



- Dease River First Nation
- Kwadacha Nation
- Takla First Nation
- Tahltan Nation
- Gitlaxt'aamiks
- Heiltsuk Nation
- Vancouver



MARR roll-off bin being delivered to the Dease River First Nation

MARR is thankful to each of those communities for participating in this pilot project. We are also very grateful for the successful collaboration with the IZWTAG and FNRI teams. “Thank you to MARR for being a leader in the support for First Nation communities. Having bin swaps keeps things neater and easier for large appliances to be stored and collected,” says Tim Ames, FNRI’s Manager.

This achievement highlights the excellent collaboration and co-operation between our working groups for the provincial cleanup of end-of-life large appliances. It is a promising start and a model likely to be replicated in the future.

Second Highlight: First MARR Collection Site in the Stikine Region

In our 2023 annual report, we highlighted the difficult yet successful collection event MARR organized in collaboration with the Taku River Tlingit First Nation and the Atlin Community Improvement District, both situated in the Stikine Region. Located 1,250 km from the closest recycling centre, these communities face ongoing challenges in disposing of their end-of-life products.

MARR partnered with these communities in 2019 and again in 2023 to collect their end-of-life large appliances. Following the 2023 collection event, MARR recognized the need for a more efficient, long-term solution that would be equally beneficial for the residents, the District, the First Nations and MARR. After further discussions to fully understand their processes, challenges and requirements, and to find an appropriate solution, the Atlin Community Improvement District became an official MARR collector in November 2024—the first one located in the Stikine Region.

MARR is excited to extend its services to the Stikine Region and to help local residents dispose of their end-of-life large appliances at the Atlin Landfill at no cost.



Third Highlight: MARR Emergency Response Program

In 2023, our province faced some of the most extensive floods in its history and a destructive wildfire season. These weather events impacted the proper collection of MARR program units in the affected areas, highlighting the need for our organization to implement an efficient contingency response plan for future weather emergencies.



From left to right: Sydney Fitzpatrick, Rex Putney, Sam Turkington from SSEL

Under normal circumstances, residents drop off their end-of-life large appliances at MARR recycling locations. However, during emergencies, there is the potential for an abnormal amount of large appliances, like fridges and freezers that become damaged and can overwhelm the system. Adding to the concern, rotting food or flood water make the units hard to handle; historically, the practice was to collect and landfill the units.

In 2024, to address this challenge and after some discussions with Regional Districts about their current emergency responses and needs, MARR partnered with the company Seldom Silent Environmental Ltd. (SSEL) to handle disaster-related cleanups, particularly for fridges and freezers.

Specializing in cadaver transfer services and landfill operations, SSEL expanded their expertise to manage end-of-life large appliances. After successfully obtaining their Canada's Ozone Layer Protection Awareness Program certification, the SSEL team spent few days with the MARR Field Service Manager to share industry best practices and extraction process insights, preparing for future post-weather emergencies. The team is mobile, and they are able to depollute large volumes of fridges and freezers, removing food waste and refrigerant gases so the units can go directly to a processor, bypassing the staging at a collection site. "SSEL is tremendously excited to collaborate with MARR and in times of disaster response offer a single, responsible solution to the management of MARR program units and combined food waste," commented Rex Putney, Director of Seldom Silent Environmental Ltd.

Their new knowledge was immediately put to use in the Regional District of Central Kootenay in August 2024 after a wildfire, where they successfully processed and safely disposed of a dozen MARR program units, preventing them from ending up in local landfills.

This MARR program, in collaboration with SSEL, is now available province-wide.

ENVIRONMENTAL IMPACT

5.1 ENVIRONMENTAL IMPACT

5.2 POLLUTION PREVENTION HIERARCHY

5.3 DESIGN FOR THE ENVIRONMENT

05

5.1 ENVIRONMENTAL IMPACT

MARR's Stewardship Plan works with the pre-existing private-sector businesses that collect and process major appliances. MARR's approach is to work within the existing market-based supply chain, creating a hybrid system. Because processors purchase major appliances directly from MARR-contracted collectors, MARR has no involvement in this aspect of the process. MARR collectors are responsible for working with metal recyclers that adhere to the applicable environmental, health and safety laws and regulations, as specified in the MARR Processing Standard.

The MARR Processing Standard has been developed by the Major Appliance Recycling Roundtable (MARR) in fulfillment of its commitment under the Stewardship Plan for the management of major household appliances at end-of-life. It exists for the use of individuals, corporations and municipal governments in BC that are engaged in the pre-processing or decommissioning of some or all of the products covered under the Stewardship Plan.

This qualification standard must be met by every collector under the MARR program. The purpose of the MARR Processing Standard is to articulate best practices in, and support efforts of, all participants in the metal recycling industry to improve the environmental practices associated with the decommissioning and recycling of end-of-life major appliances. The standard is based largely on existing regulatory requirements applicable to the management of end-of-life major appliances. Members of the metal collection industry are encouraged to become a signatory to the MARR Processing Standard as a statement to consumers and the rest of the metal recycling industry of their commitment to managing end-of-life appliances in compliance with all laws and regulations.

Although the major appliance industry continues to make advances in providing refrigeration methods that are less harmful to the environment,* refrigerant in current refrigerating appliances contains ozone-depleting substances (and other halocarbons), and it must be evacuated and managed according to regulations when a refrigerating appliance reaches end-of-life.

MARR's Processing Standard requires that all contracted collection sites adhere to provincial regulations for the handling of ozone-depleting substances and other halocarbons, as well as use "approved persons", as defined by regulation, to track and report on the amount of substance of concern evacuated from decommissioned refrigerating units. Before the metal can be recycled, MARR collection sites are required to have all refrigerating units checked by a certified technician to professionally remove these substances of concern. Gas safely collected is subsequently sent for safe recycling or safe destruction.

In addition, MARR's Processing Standard requires signatories to inspect all refrigerant-containing appliances for PCB capacitors and mercury switches, and dispose of these potentially harmful components. To help collectors with this requirement and ensure the safe and proper disposal of the components, MARR has designed and provided a specific methodology for the recognition, removal and disposition of PCB capacitors and mercury switches. Compressor oil, another substance of concern, is contained until processing; it's the responsibility of the processor to handle it in accordance with their local regulations.

In 2024, MARR performed 88 collection site audits to review the adherence to the Processing Standard and to validate that the procedures used by approved ODS technicians follow the guidelines established by provincial regulations.

*See https://www.aham.org/AHAM/News/Latest_News/Climate_Action_Sustainability_Commitment.aspx.

FINAL DISPOSITION OF MATERIAL COMPONENTS

Acceptable final disposition of material components, in accordance with the approved Stewardship Plan:

Material Component	Recycled	Reused	Landfilled	Safely Destroyed
Ferrous Metal	X			
Non-Ferrous Metal	X			
Plastic			X	
Refrigerant		X		X
Other ¹			X	X ²

¹ Major appliances are primarily metal and plastic, with smaller amounts of other materials such as glass, rubber, foam, paper, electronics, oils and mercury.

² The Processing Standard requires safe handling of all substances of concern, such as mercury or oils, in line with applicable laws and regulations. MARR has designed and provided a specific methodology for the recognition, removal and disposition of PCB capacitors and mercury switches.

ESTIMATED CONFORMANCE WITH ACCEPTABLE FINAL DISPOSITION

Material Component	Recycled	Reused	Landfilled	Safely Destroyed
Ferrous Metal	74% ¹			
Non-Ferrous Metal				
Plastic			26% ¹	
Refrigerant ²				
Other				

¹ At this time, MARR is unable to obtain information from third-party vendors regarding the exact volume of material components of major appliances and the degree of certainty over the processing pathways. Therefore, end-fate data is based on estimates from two BC-based metal processors surveyed in the System Study.* These processors estimate the material composition of major appliances to be approximately 74% metal. Of this metal, processors estimate that 98% of ferrous and non-ferrous metal is recovered and recycled back into the commodities market. It is unknown at this time where the metals are processed and re-entered into the commodities market. The remaining 26%, other than substances of concern, does not undergo further processing and is currently sent to landfill.

² During 2024, MARR managed the safe removal of ODS gas or other halocarbons by "approved persons", as defined by the BC Ozone Depleting Substances and Other Halocarbons Regulation, from 132,744 units. To mitigate the risk of unsafe disposal, delivery records are received from collectors confirming delivery of ODS gas and other halocarbons to refrigerant wholesalers for safe reuse or disposal. However, it is not possible to reconcile details, such as weight of ODS removed, as recorded on internal records, to the delivery records provided by collectors.

*The System Study refers to a study of the BC market-driven system for major appliance recycling conducted in 2013 by waste consultant, Ecoinspire Planning Services, on MARR's behalf. *The Study on the Operations and Effectiveness of the Major Appliance Collection and Recycling System in British Columbia*, May 8, 2014 report examined the operation and performance of the existing collection and recycling system.

5.2 POLLUTION PREVENTION HIERARCHY

MARR strives to promote the principles of the pollution prevention hierarchy, including the environmental impact initiatives outlined on the previous page.

According to research conducted for the System Study,* 99.9% of major appliances have a lifespan of between 10 and 20 years. This long life often results in a product having many different owners over its lifetime, usually facilitated by a used appliance retailer or refurbisher. Refurbishers are organizations involved in appliance reuse or the reuse of parts. They generally receive used major appliances from commercial generators or through retailers. The main goal of the refurbisher is to resell the unit into the second-hand market, or at least use some of the parts for appliance repair.

Once a MARR program product is retired or reaches EoL, it enters the collection system described in section 4. Major appliances are primarily metal (both ferrous and non-ferrous), with smaller amounts of other materials such as glass, rubber, foam, paper, plastics, electronics, refrigerants, oils and other substances where applicable.

Based on the System Study, which includes responses from two BC-based processors, the material composition of major appliances is reported to be approximately 75% metal. Of this metal, processors report that 98% of ferrous and non-ferrous metal that enters the shredder is recovered and recycled back into the commodities market.

The processors estimate that 74% of materials is recycled (mostly ferrous and non-ferrous metal). The remaining 26%, other than substances of concern, does not undergo further processing and is currently sent to landfill.

MARR continues to examine the management of shredder residue and to identify opportunities for achieving higher end uses of residual materials.

In addition to the ODS gases collection, MARR's Processing Standard requires signatories to inspect all refrigerant-containing appliances for PCB capacitors and mercury switches and remove them. Those components are classified as substances of concern:

- Mercury switches were used in chest freezers to turn on a light inside the unit. Due to the harmful effects mercury has on the environment, manufacturers phased out mercury switches starting in 1980. Those components have not been used in freezers since 2000.
- PCB capacitors were components used for long-running systems such as air conditioners; classified as harmful for the environment, PCB capacitors have not been used since 1979

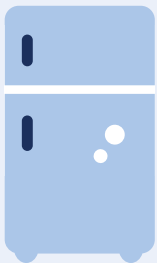
As large appliances from previous generations are still in circulation, in 2021 MARR enhanced management of substances of concern by designing a specific methodology to help collectors recognize, collect and dispose of mercury switches and PCB capacitors safely. This methodology and process training were refined in 2022 and offered to all MARR collectors and ODS technicians. Under this methodology, ODS technicians identify and remove PCB capacitors and mercury switches during the ODS extraction process. These components are stored in marked containers provided by MARR that meet the requirements of all applicable regulations. Once those containers have reached capacity, technicians contact MARR to organize pickup. MARR manages the components being sent to third-party hazardous waste processors for proper and safe disposal. In 2024, 1,533 mercury switches and 401 PCB capacitors were collected by the MARR collection sites.

*MARR's System Study, *The Study on the Operations and Effectiveness of the Major Appliance Collection and Recycling System in British Columbia* referenced findings from a 2005 report produced by R.W. Beck and Weston for the Association of Home Appliance Manufacturers titled *Recycling, Waste Stream Management and Material Composition of Major Home Appliances*.

5.3 DESIGN FOR THE ENVIRONMENT

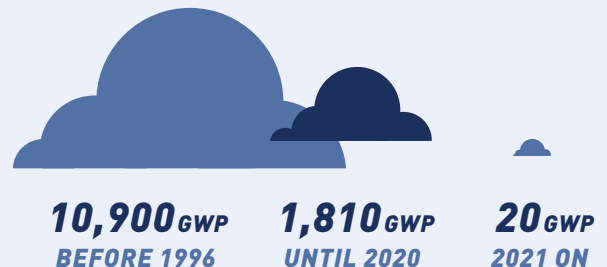
The home appliance industry in Canada has a longstanding commitment to improving the environmental performance of its products through thoughtful design and material choices. Manufacturers have increasingly adopted sustainable practices, including the use of low-impact refrigerants, improved energy and water efficiency, and the integration of recyclable materials in both appliances and their packaging. According to Natural Resources Canada (NRCan), advancements in product design have significantly contributed to lowering energy consumption in the residential sector, which in turn helps reduce greenhouse gas emissions associated with appliance use.¹

In recent years, the industry has made substantial progress in phasing out high Global Warming Potential (GWP) hydrofluorocarbon (HFC) refrigerants used in common household appliances such as refrigerators, freezers, window and portable air conditioners, and dehumidifiers. This transition aligns with Canada's broader climate objectives, including those outlined in NRCan's Energy Efficiency Regulations and federal strategies to lower GHG emissions.² Notably, the phase-out of HFCs in full-size refrigerators and freezers began with compact units in 2021 and is expected to be completed for built-in units by 2024.³ In support of this, Environment and Climate Change Canada regulations prohibit the use of HFCs with high GWP as refrigerants or foam blowing agents in household refrigerators starting January 1, 2021, and January 1, 2025, respectively. These actions are consistent with Canada's obligations under the Kigali Amendment to the Montreal Protocol, which NRCan helps implement by promoting low-GWP alternatives and energy-efficient technologies.⁴



DECREASING THE ENVIRONMENTAL IMPACT OF REFRIGERANT GASES

Global Warming Potential (GWP) of refrigerant gas (as compared to CO₂ with a value of 1.0)



1 Natural Resources Canada. Energy Efficiency Trends in Canada – 2020. Office of Energy Efficiency, National Energy Use Database, 2022, <https://oee.nrcan.gc.ca/publications/statistics/trends/2020/totalsectors.cfm>.

2 Natural Resources Canada. Energy Efficiency Regulations: Amendment 13 – Methodology for Calculating Energy Performance. Office of Energy Efficiency, 2017, <https://natural-resources.canada.ca/energy-efficiency/energy-efficiency-regulations/guide-canada-s-energy-efficiency-regulations>.

3 Natural Resources Canada. Energy Consumption of Major Household Appliances Shipped in Canada: Trends for 2000-2020. Office of Energy Efficiency, 2022, <https://oee.nrcan.gc.ca/publications/statistics/aham/2020/index.cfm>.

4 Natural Resources Canada. National Energy Use Database (NEUD) – Publications. Office of Energy Efficiency, n.d., https://oee.nrcan.gc.ca/corporate/statistics/neud/dpa/data_e/publications.cfm.

UNITS SOLD AND COLLECTED

6.1 RECYCLING BY THE NUMBERS

6.2 REGIONAL COLLECTION

6.3 UNITS SOLD AND COLLECTED

06

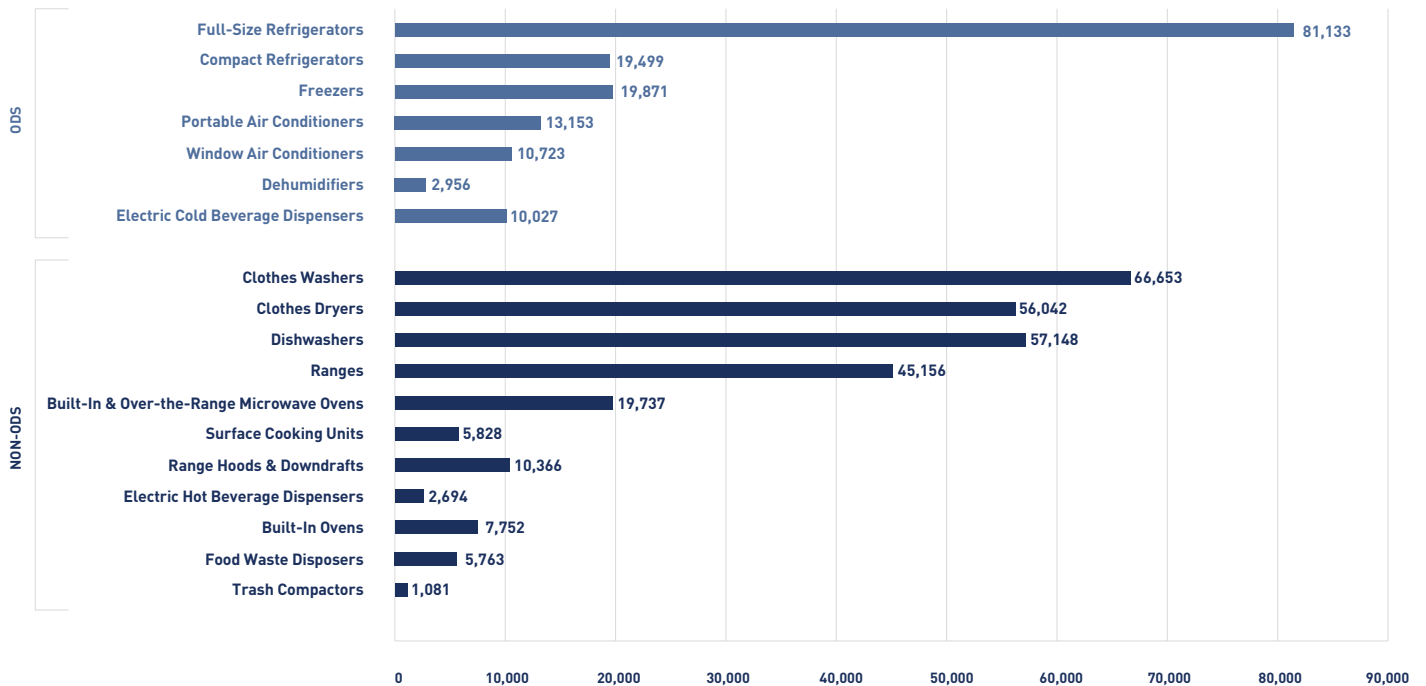


6.1 RECYCLING BY THE NUMBERS

In 2024, 435,582 end-of-life large appliances were collected.

Of the units collected, 157,362 contained gases known as ozone-depleting substances (ODS) and other halocarbons. MARR managed the removal of ODS gas from 84.35% of the units.

UNITS OF MARR PRODUCTS CLAIMED (YTD)



ODS units are serviced and counted by independent third-party certified technicians (independent technicians) or serviced by collectors' staff who are certified technicians (collector technicians). In 2024, 157,362 ODS units were serviced:

• ODS units serviced by independent technicians	127,145
• ODS units serviced by collector technicians	30,217
• Subtotal ODS units	157,362
• Non-ODS units	278,220
• Total Units Collected	435,582

6.2 REGIONAL COLLECTION

MARR REGIONAL RETURNS (UNITS/CAPITA PER 000)

REPORTING PERIOD: JANUARY 1 TO DECEMBER 31, 2024

See Appendix 2 for a detailed list of collection sites. Source: [Province of British Columbia - Population Estimates](#)

Regional Districts	2024 census			
	# of Sites	Population (2024 census)	Units Collected	Units/Capita (per 000)
Alberni-Clayoquot	2	36,222	2,598	71.72
Bulkley-Nechako	9	39,417	4,780	121.27
Capital	6	460,317	39,432	85.66
Cariboo	24	66,801	7,434	111.29
Central Coast	1	4,022	-	-
Central Kootenay	14	68,723	8,265	120.26
Central Okanagan	5	251,723	25,832	102.62
Columbia Shuswap	13	62,401	11,171	179.02
Comox Valley	4	79,276	4,265	53.80
Cowichan Valley	3	95,264	2,900	30.44
East Kootenay	6	72,534	6,534	90.08
Fraser-Fort George	12	106,248	24,558	67.72
Fraser Valley	8	362,635	7,784	73.26
Kitimat-Stikine	9	41,438	1,177	28.40
Kootenay Boundary	7	35,360	3,683	104.16
Metro Vancouver	28	3,108,926	201,652	64.86
Mount Waddington	5	11,411	816	71.51
Nanaimo	4	186,121	23,413	125.79
North Coast	6	19,074	2,669	139.93
North Okanagan	5	99,800	8,735	87.53
Northern Rockies ¹	0	4,641	-	-
Okanagan-Similkameen	6	93,912	6,734	71.71
Peace River	5	67,374	1,242	18.43
qathet	3	23,056	8,162	354.01
Squamish-Lillooet	7	56,433	3,663	64.91
Stikine ²	2	752	-	-
Strathcona	6	51,465	5,457	106.03
Sunshine Coast	3	34,208	5,235	153.03
Thompson-Nicola	20	158,876	17,391	109.46

¹ Northern Rockies holds large appliance collection events as needed.

² No units were collected in the Stikine Region in 2024, as the MARR site and MARR collection bin were implemented at the end of the year.

6.3 UNITS SOLD AND COLLECTED

MARR UNITS SOLD AND COLLECTED

YEAR ENDING DECEMBER 31, 2024

Category	2024		2023	
	Units Sold	Units Collected	Units Sold	Units Collected
Refrigerant Appliances:				
Full-Size Refrigerators	168,410	81,133	162,982	76,586
Compact Refrigerators	57,691	19,499	61,910	18,230
Freezers	86,965	19,871	86,947	19,119
Electric Cold Beverage Dispensers	15,375	10,027	16,641	9,726
Window Air Conditioners	25,608	10,723	33,773	9,854
Portable Air Conditioners	112,626	13,153	124,475	11,174
Dehumidifiers	14,572	2,956	13,703	2,508
Subtotal	481,247	157,362	500,431	147,197
Non-Refrigerant Appliances:				
Clothes Washers	153,384	66,653	147,626	62,348
Clothes Dryers	109,648	56,042	107,027	51,645
Ranges	113,930	45,156	111,243	44,816
Range Hoods & Downdrafts	73,871	10,366	68,584	10,184
Built-In Ovens	21,578	7,752	22,364	6,075
Built-In & Over-the-Range Microwave Ovens	42,361	19,737	50,474	18,739
Surface Cooking Units	22,419	5,828	18,695	3,861
Dishwashers	140,396	57,148	135,901	53,354
Food Waste Disposers	16,556	5,763	21,796	4,966
Trash Compactors	1,223	1,081	932	516
Electric Hot Beverage Dispensers	1,352	2,694	1,914	2,057
Subtotal	696,718	278,220	686,556	258,561
Total	1,177,965	435,582	1,186,987	405,758

MARR will continue to review the collection performance for the subcategories of products covered by the plan. In 2025, we will continue to expand the collection network, maintain an effective consumer awareness campaign and build historical data to better evaluate performance.

MARR will not be reporting collection based on a capture rate. Historically, the capture rate used mathematical calculation to estimate the number of units that are potentially available for collection. However, because of the extended lifespan of large appliances, the capture rate is highly subjective. MARR will report on units sold and collected in a calendar year. MARR has submitted plan amendments to the Ministry of Environment and Climate Change Strategy that contain this update, which was approved as of April 2021.

FINANCIAL PERFORMANCE

7.1 FINANCIAL OVERVIEW

7.2 RESERVE FUND

7.3 ADMINISTRATIVE PROGRAM FEES

07

7.1 FINANCIAL OVERVIEW

REVENUES

MARR is funded through Administrative Program Fees (APFs) that are charged at the point of sale for new appliances sold in BC. An APF is not a tax, nor is it a refundable deposit. APFs for different products are established by MARR related to the cost of recycling the materials contained in the product and the cost of administering the program generally. MARR's Other Revenue is comprised of Commodity Revenue from scrap metals and interest on deposit balances.

EXPENDITURES

Administration

Management of contracts, service providers and system development studies.

Audit

As an extended producer responsibility program under BC's Recycling Regulation and approved by the Ministry of Environment and Climate Change Strategy, MARR is required to undertake internal and third-party audits of financial and non-financial aspects.

Collection Costs

MARR pays the cost for collection at each collection site. In return, each site provides no-cost drop-off to the public for all products covered in the MARR program, and it reports collection statistics to MARR on a monthly basis. MARR also reimburses the cost of ODS removal to the collector by an approved person.

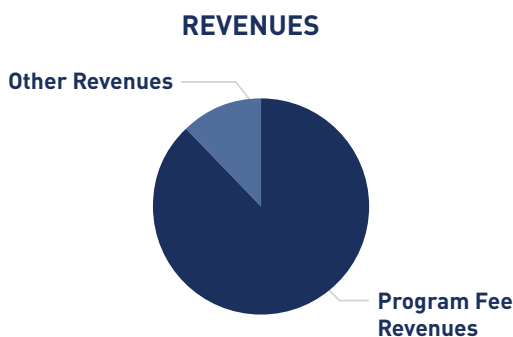
Consumer Education and Awareness

MARR provides information to the public to encourage people to recycle their large appliances in a responsible way.

Transportation

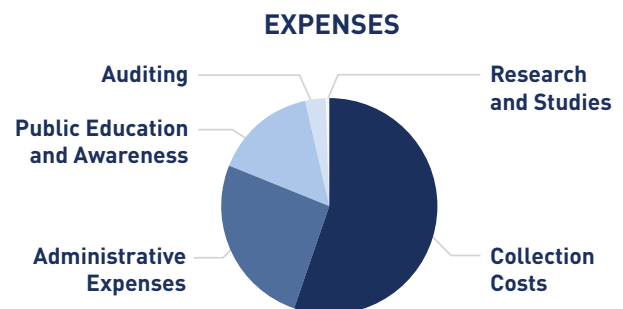
Should commodity values be insufficient to pay for the cost of transporting the program products to market, MARR will compensate the collector for the difference between transportation invoices for the major appliance portion (by weight) of any load and the price received for the metal.

MARR pays the transportation costs for all drop-off events held by remote and rural communities where accessibility to the collection network is unavailable.



Program Fee Revenues	\$	4,539,469	88.30%
Other Revenues	\$	601,534	11.70%

Total Revenues \$ **5,141,003**



Collection Costs	\$	3,628,759	55.51%
Administrative Expenses	\$	1,680,797	25.71%
Public Education and Awareness	\$	1,001,764	15.32%
Auditing	\$	208,002	3.18%
Research and Studies	\$	18,165	0.28%

Total Expenses \$ **6,537,487**

7.2 RESERVE FUND

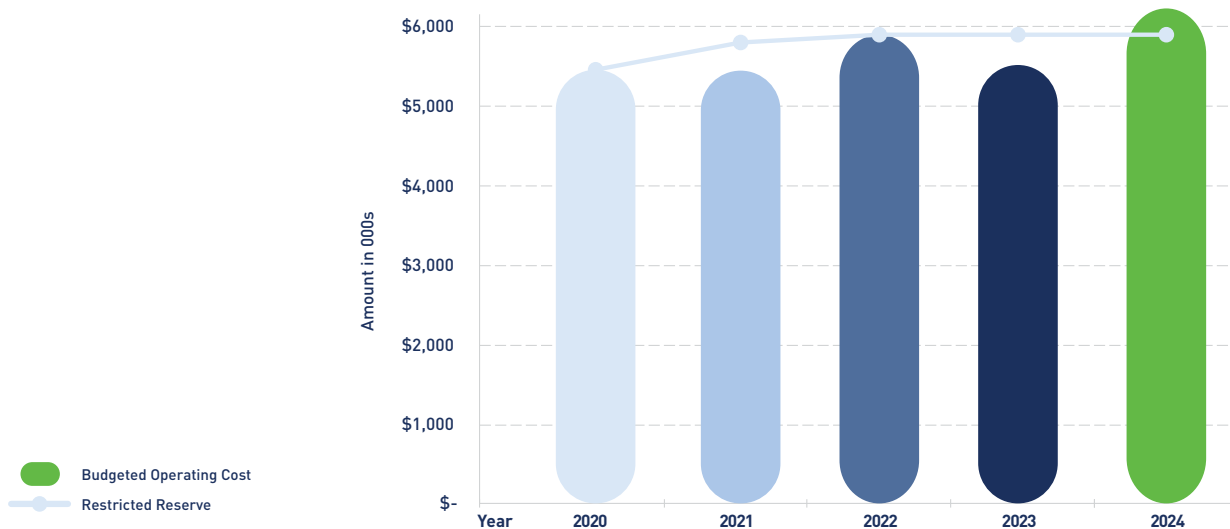
In 2015, the Board of Directors passed a resolution to establish a reserve fund. The purposes of the reserve fund are:

- To assist in stabilizing APFs by being available to manage year-to-year revenue and costs due to volume fluctuations
- To cover the costs of dissolving the program by the decision of the members or because of regulatory change, in an orderly manner
- To cover any claims against the program, Board of Directors or staff in excess of the program’s insurance coverage

- To cover the costs of any unanticipated or extraordinary items
- To fund other special projects to enhance the recycling of major appliances
- To fund the purchase of capital equipment
- To cover the cost of managing products with long lifespans, for which collection may occur well in the future

Transfers to the fund are made upon resolutions passed by the Board of Directors. Total contributions to the reserve fund are targeted to be approximately one year’s operating expenses.

For the reserve fund to be effective, MARR has established that a reasonable reserve fund is expected to be around the annual budgeted operating cost of the program.



7.3 ADMINISTRATIVE PROGRAM FEES

MARR operates a system that is completely self-reliant: we collect fees for those products for which we have responsibility, and we work with private and public-sector partners to appropriately manage the end-of-life of those products. Administrative Program Fees (APFs) are the fees MARR charges on the sale of all new large appliances in BC. An APF is not a tax, nor is it a refundable deposit. APFs for different products are established by MARR related to the cost to recycle the materials contained in the product and the cost to administer the program generally.

Please refer to the following table to view the 2024 APFs per appliance type.

Appliance Type	APFs
 Full-Size Refrigerators	\$6.50
 Compact Refrigerators	\$6.50
 Freezers	\$6.50
 Window Air Conditioners	\$6.50
 Portable Air Conditioners	\$6.50
 Dehumidifiers	\$6.50
 Clothes Washers	\$2.00
 Clothes Dryers	\$2.00
 Ranges	\$2.00
 Range Hoods & Downdrafts	\$2.00
 Built-In Ovens	\$2.00
 Built-In & Over-the-Range Microwave Ovens	\$2.00
 Surface Cooking Units	\$2.00
 Dishwashers	\$2.00
 Food Waste Disposers	\$2.00
 Trash Compactors	\$2.00
 Electric Hot Beverage Dispensers	\$2.00
 Electric Cold Beverage Dispensers	\$6.50

GOVERNANCE

8.1 OUR APPROACH TO THE GOVERNANCE OF MARR

8.2 LOCAL GOVERNMENT INVOLVEMENT

08

8.1 OUR APPROACH TO THE GOVERNANCE OF MARR









MARR is a not-for-profit corporation incorporated under the Canada Not-for-Profit Corporations Act and plays an essential role in the stewardship of end-of-life major household appliances in the province of British Columbia. As a producer responsibility organization designated to implement the Stewardship Plan in BC on behalf of most major appliance-obligated producers, MARR recognizes the importance of good corporate governance and ensuring high standards of accountability and transparency to its stakeholders.

OUR BOARD

As stewards of MARR, our Board of Directors is collectively responsible for charting MARR's future and ensuring appropriate systems are in place to allow MARR's management to implement the vision, strategic direction and risk appetite set by the Board. The Board meets quarterly and also meets annually on the strategic plan.

Our eight-person Board is composed of an equal number of nominees from our two members, the Retail Council of Canada (RCC) and the Association of Home Appliance Manufacturers (AHAM), with one appointee being an RCC employee and one appointee being an AHAM employee. Directors serve three-year terms and may be reappointed by their appointing parties for additional terms.

Our current Directors and a summary of their competencies are listed below:*

 <p>JULIE YAN, BOARD CHAIR Hudson's Bay Company</p> <p>Appointed: February 2018 Term ending: June 2027 Based: Toronto, Ontario Areas of Expertise: Governance, Human Resources, Leadership Other: Director, Sustainability & Social Compliance</p>	 <p>KIMBERLEE JOHNSON, VICE CHAIR Danby Appliances</p> <p>Appointed: September 2018 Term ending: June 2025 Based: Guelph, Ontario Areas of Expertise: Accounting and Finance, Industry Knowledge, Leadership Committees: Finance, Human Resources Other: Social and Environmental Compliance Specialist</p>	 <p>JENNIFER BARR, DIRECTOR Best Buy Canada</p> <p>Appointed: March 2022 Term ending: June 2027 Based: Vancouver, British Columbia Areas of Expertise: Leadership, Strategic Planning, Accounting and Finance Committees: Finance Other: VP & Category Officer, Wireless, Wearables & Portable Audio</p>	 <p>MAJA CZUBERNAT, DIRECTOR Samsung Electronics Canada Inc.</p> <p>Appointed: June 2022 Term ending: June 2027 Based: Mississauga, Ontario Areas of Expertise: Governance, Leadership, Risk Management Committees: Governance Other: General Counsel</p>
 <p>GRANT GARRARD, DIRECTOR The Home Depot Canada</p> <p>Appointed: December 2016 Term ending: June 2025 Based: Toronto, Ontario Areas of Expertise: Accounting and Finance, Governance Committees: Finance (Committee Chair) Other: Manager Rental Operations</p>	 <p>MEAGAN HATCH, DIRECTOR Association of Home Appliance Manufacturers</p> <p>Appointed: June 2019 Term ending: June 2025 Based: Ottawa, Ontario Areas of Expertise: Industry Knowledge, Governance, MARR Relationships Committees: Governance, Human Resources (Committee Chair) Other: Vice President and Managing Director</p>	 <p>ASHLEY O'BRIEN, DIRECTOR Whirlpool Canada LP</p> <p>Appointed: June 2022 Term ending: June 2027 Based: Mississauga, Ontario Areas of Expertise: Human Resources, Industry Knowledge Committees: Human Resources Other: Senior Division Sales Manager</p>	 <p>GREG WILSON, DIRECTOR Retail Council of Canada</p> <p>Appointed: December 2016 Term ending: June 2025 Based: Vancouver, British Columbia Areas of Expertise: Governance, Industry Knowledge, MARR Relationships Committees: Governance (Committee Chair), Finance Other: Director, Government Relations (BC)</p>

*The areas of expertise noted for each individual Director are the top areas for that Director within the categories defined in MARR's Skills and Competency Matrix. They do not reflect all the areas of expertise the Director brings to MARR.

OUR GOVERNANCE STANDARDS AND PRINCIPLES

At MARR, we aspire to uphold high standards of governance that reflect not only legal requirements but also emerging best practices that are aligned with our strategy and risk appetite. The Board's priority is to advance the long-term success of MARR and we recognize that a strong system of governance for MARR fosters trust by MARR's stakeholders. As such, we believe that good governance is not just about overseeing MARR, but doing so in a way that is transparent, accountable and ethical, and that shapes a sustainable future for MARR and its stakeholders. The Board does this by actively understanding the needs of MARR's stakeholders and the opportunities and challenges of a changing industry and external environment, approving the strategic direction for MARR, knowing MARR's business and key risks and setting risk appetite, constructively overseeing and challenging management, and setting robust policies and practices that guide MARR on delivering on its vision and mission. The Board has delegated to the Executive Director overall responsibility for the day-to-day operations of MARR within its Bylaws, the parameters set by the Board and the terms of its agreement with its members.

The core principles that drive our approach to governance are:



Clear Accountability:

In order for MARR to be successful, all players in the governance system (e.g., the Ministry, Board, Observers, Members, management) need clearly defined mandates, roles and lines of accountability



Strong Alignment:

Structure and practices facilitate, where possible, strong alignment of vision, objectives, strategic priorities and purpose



Sustainable:

The governance framework needs to work for MARR now and into the future as it grows and expands; the governance framework will need to be built with a balance of stability and flexibility to change as MARR evolves



Evaluative:

Frameworks, structures and practices foster an environment of continuous improvement to encourage innovative thinking within MARR



Open and Transparent:

Clarity exists around decision-making responsibilities. Individuals can follow and understand the decision-making process. Governance processes build trust

KEY FEATURES OF OUR GOVERNANCE

The Board is focused on being a leader in governance among Canadian producer responsibility organizations and, in collaboration with management, has deliberately designed MARR's governance structures and decision-making practices to enable the successful realization of MARR's vision and mission. Core elements of MARR's system of governance include alignment on a clear direction for MARR, a Board that brings diverse perspectives, a clear and understandable governance framework with defined roles and responsibilities, strong oversight of areas critical to MARR's long-term success, and a focus on development and continuous improvement.

Strategic Direction

We have established a clear strategic direction to build alignment for the future



- In 2022, the Board approved MARR's first strategic plan with strategic pillars, priorities and initiatives identified to allow MARR to deliver the best possible environmental outcomes in the most effective and financially responsible manner.
- The strategic plan was co-developed by the Board and management team and serves to build alignment among the Board and management team in the long-term stewardship of MARR towards achieving its vision and mission.
- The Board regularly monitors the implementation of the strategic plan and conducts an annual strategic planning session to review and update MARR's strategic priorities and initiatives as needed to respond to evolving circumstances.

Focus on Board Composition

We strive towards ensuring a diverse and inclusive Board composition to enhance effectiveness and add value



- MARR aims to have a Board that is both diverse and inclusive to ensure a variety of perspectives are brought forward for effectively addressing MARR's strategic directions and needs.
- Biannually, or as required, the Board develops a Board Competencies Matrix to support MARR's members in making future appointments to the Board. The Competencies Matrix outlines the ideal picture of overall Director competencies and attributes, given MARR's strategic priorities, and is used to assess the Board's current composition and needs in each relevant area.
- The matrix also helps inform the Board's annual education and development plans based on the needs and knowledge gaps identified by the Directors.
- On our current Board of Directors, we have Directors who bring relevant skills and experiences in accounting and finance, governance, human resources, industry knowledge and relationships, risk management, strategic planning and strategic leadership. As well, we have six individuals identifying as female (representing 75% of the Board) and a range of ages and cultural diversity. As we serve stakeholders that operate across the country, we also aim to achieve regional diversity and have Directors who are resident in British Columbia and in Ontario.

Governance Framework

We have a clear governance framework to guide our work and lay a solid foundation for management and oversight



- The Board has developed a Governance Manual to describe the Board's policies in carrying out its governance responsibilities related to the stewardship of MARR, considering its mandate, vision and mission. The Manual has been designed considering effective practices for the governance of an independent producer responsibility organization.
- Among other things, the Manual provides clear guidance on the roles, authorities and division of responsibilities of the Board, Executive Director, Board Committees, individual Directors and key Board roles (Board Chair, Vice Chair, Observers, Board Secretary), and describes at a high level the Board's process with respect to its oversight responsibilities in areas critical to MARR.
- The Manual also describes expected standards of conduct for Directors. As a living document, the Governance Manual is regularly reviewed and updated by the Board as needed.

Committee Structure

We have a strong committee structure to support the Board's work



To support the Board's work in carrying out its role and oversight responsibilities, the Board has established three standing committees that meet quarterly:

- Finance and Audit Committee: to assist the Board in fulfilling its governance responsibilities relating to financial reporting, regulatory compliance, setting and monitoring the annual budget, assessing and managing corporate strategic risks, assessing financial controls and evaluating independent audit processes. This committee annually reviews eco-fees to ensure they are appropriate to pay the costs of managing end-of-life major appliances. The Committee also ensures there is a reasonable reserve to protect the system and adequate funds to respond in the event of an emergency.
- Governance Committee: to assist the Board in fulfilling its oversight responsibilities related to MARR's governance matters, including ensuring a sound system of governance is in place and monitoring compliance with key policies applicable to and governing MARR.
- Human Resources Committee: to assist the Board in fulfilling its oversight responsibilities related to MARR's human resource matters, including the evaluation of the Executive Director's performance.

Culture

We foster a responsible and ethical culture



- MARR is committed to instilling a culture of ethical behaviour and operating with integrity in all of its practices.
- The Board has established:
 - Terms of reference, which outline clear expectations of conduct for Directors.
 - A Conflict-of-Interest Policy, which outlines Directors' responsibility to properly disclose and appropriately manage any circumstances that may give rise to an actual or perceived conflict of interest in carrying their fiduciary duties.
- MARR has also established a Confidentiality Policy applicable to its Directors, Observers and employees that outlines expectations and procedures for effectively protecting MARR's confidential information.
- Directors regularly review the expectations and potential application of these policies at every Board meeting.

Risk Framework

We have developed a robust risk oversight framework



- The Board ensures that MARR has a thorough risk management program pursuant to which material strategic, financial, reputation, governance, operational and other risks are identified, and systems are implemented to manage or eliminate those risks.
- In support of this, MARR has developed a structured and disciplined approach to enterprise-risk management (ERM) that fosters the implementation of a right-sized, pragmatic and effective ERM program, which adds significant value to MARR. This includes the establishment and regular review of a comprehensive risk register that identifies material areas of risk, the likelihood of occurrence and expected impact of such risks, and strategies for such risks. As well, the Board has established risk appetite statements for each material risk.
- The Board regularly reviews key risks and risk appetite statements when formalizing and monitoring implementation of its strategic priorities and initiatives.

Professional Development

We have set an effective orientation program and ongoing professional development for Directors



- The Board strives to ensure that new Directors receive a thorough introduction to their role and to the business of MARR, and that all Directors have access to the resources they need to allow for effective ongoing professional development consistent with MARR's strategy and the roles and responsibilities of Directors.
- Guided by the leadership of the Governance Committee, the Board has established a comprehensive Director orientation program that consists of:
 - An in-depth orientation guide covering MARR's governance principles and policies; onboarding sessions with the Chair, Committee Chairs, Executive Director and Board Secretary; tours of operations relevant to MARR's business; and a mentorship program where new Directors are matched with experienced Directors.
- MARR remains focused on key issues impacting MARR and its stakeholders and, as such, takes a coordinated approach to education across the Board. The Governance Committee regularly organizes ongoing education sessions with external service providers focused on governance and other topics relevant to their role and MARR's strategic priorities.
- As well, MARR has a membership with the Institute of Corporate Directors that provides the entire Board with access to a variety of ongoing educational opportunities designed to improve capabilities of Boards across Canada.
- Directors also receive tailored programs to address the particular needs of each Director based on their background, experience and personal focus areas. Currently, the Executive Director and several Directors have completed or are working towards their ICD. D designation.

Continuous Improvement

We are committed to continually improving our performance and effectiveness



- The Board is committed to continuous improvement in its governance role to ensure it can be as strong as possible in shaping the future of MARR.
- The Board and individual Directors regularly review their effectiveness as part of their commitment to continuously improve their performance and effectiveness in the execution of their responsibilities. The Governance Committee annually leads the review and recommends to the Board the specific Board, Committee, Board Chair and/or Director evaluation processes to be undertaken, the areas to be evaluated and the methodology for such evaluation.
- In the last two years, the Board has engaged in an externally led Board evaluation as well as an externally led peer evaluation process for assessing the performance of individual Directors. The Board periodically updates its evaluation frameworks to align them with best practices that are appropriate for MARR's context.

8.2 LOCAL GOVERNMENT INVOLVEMENT

In 2013 MARR organized its first Local Government Advisory Council (LGAC) meeting to provide a forum for Regional Districts and municipalities representing urban, rural and remote communities in BC to give them the opportunity to share their unique perspective and feedback with MARR. These LGAC meetings allow MARR to better understand and service the needs of BC's diverse communities. Minutes of meetings are available on our website <https://www.marrbc.ca/collectors/lgac>.

LGAC meetings, which are held three times per year, include the following members:



MARR also participates in meetings with local governments organized by:

- The Stewardship Agencies of British Columbia (SABC), an alliance of industry product stewardship organizations that plays a key role in promoting responsible waste management, recycling and environmental sustainability in British Columbia. Members meet three times a year while its subcommittees meet every month. Since 2024, Michael Zarbl, the Executive Director of MARR, has been serving as the Chair of SABC.
- BC Product Stewardship Council (BCPSC), a coalition of regional districts within British Columbia, with the primary focus to contribute to the success of extended producer responsibility programs in the province. Its members meet three times a year.

These meetings are often held in conjunction with the Coast Waste Management Association (CWMA) annual conference. CWMA is the highly regarded membership association serving the solid waste industry across British Columbia and beyond.

AUDITOR'S REPORTS

9.1 INDEPENDENT AUDITOR'S REPORT AND FINANCIAL STATEMENTS

**9.2 INDEPENDENT PRACTITIONER'S REASONABLE ASSURANCE REPORT
AND NON-FINANCIAL INFORMATION**

09

9.1 INDEPENDENT AUDITOR'S REPORT AND FINANCIAL STATEMENTS

Financial Statements of

MAJOR APPLIANCE RECYCLING ROUNDTABLE

And Independent Auditor's Report thereon

Year ended December 31, 2024



KPMG LLP
 PO Box 10426 777 Dunsmuir Street
 Vancouver BC V7Y 1K3
 Canada
 Telephone (604) 691-3000
 Fax (604) 691-3031

INDEPENDENT AUDITOR'S REPORT

To the Board of Directors of Major Appliance Recycling Roundtable

Qualified Opinion

We have audited the financial statements of Major Appliance Recycling Roundtable (the "Entity"), which comprise:

- the statement of financial position as at December 31, 2024
- the statement of operations for the year then ended
- the statement of changes in net assets for the year then ended
- the statement of cash flows for the year then ended
- and notes to the financial statements, including a summary of significant accounting policies

(hereinafter referred to as the "financial statements").

In our opinion, except for the possible effects of the matter described in the "**Basis for Qualified Opinion**" section of our auditor's report, the accompanying financial statements present fairly, in all material respects, the financial position of the Entity as at December 31, 2024, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Qualified Opinion

The Entity provides financial support to collectors of major appliances participating in their claims program based on the number of units self-reported by the collector. We were not able to verify the existence and accuracy of units self-reported by collectors relating to claims for ozone depleting substances ("ODS") units serviced by collector technicians and for non-ODS units for the years ended December 31, 2024 and December 31, 2023. Accordingly, verification of collections expense was limited to the amount of collections expense for ODS units serviced by independent technicians and for other collections expense.

KPMG LLP, an Ontario limited liability partnership and member firm of the KPMG global organization of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. KPMG Canada provides services to KPMG LLP.



Major Appliance Recycling Roundtable
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Therefore, we were not able to determine whether any adjustments might be necessary to:

- the current liabilities and unrestricted net assets reported in the statements of financial position as at December 31, 2024 and December 31, 2023
- the collections expense for ODS units serviced by collector technicians and non-ODS units and excess (deficiency) of revenue over expenses reported in the statements of operations for the years ended December 31, 2024 and December 31, 2023
- the unrestricted net assets, at the beginning and end of the year, and deficiency of revenue over expenses reported in the statements of changes in net assets for the years ended December 31, 2024 and December 31, 2023.
- the deficiency of revenue over expenses reported in the statements of cash flows for the years ended December 31, 2024 and December 31, 2023.

Our opinion on the financial statements for the year ended December 31, 2023 was qualified because of the possible effects of this limitation in scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the **“Auditor’s Responsibilities for the Audit of the Financial Statements”** section of our auditor’s report.

We are independent of the Entity in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Other Information

Management is responsible for the other information. Other information comprises:

- the information, other than the financial statements and the auditor’s report thereon, included in Major Appliance Recycling Roundtable 2024 Annual Report to the Directors.

Our opinion on the financial statements does not cover the other information and we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit and remain alert for indications that the other information appears to be materially misstated.

We obtained the information, other than the financial statements and the auditor’s report thereon, included in Major Appliance Recycling Roundtable 2024 Annual Report to the Directors as at the date of this auditor’s report.



Major Appliance Recycling Roundtable
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If, based on the work we have performed on this other information, we conclude that there is a material misstatement of this other information, we are required to report that fact in the auditor's report.

As described in the "**Basis for Qualified Opinion**" section above, we were unable to obtain sufficient appropriate evidence about collections expense relating to ODS units serviced by collector technicians and non-ODS units. Accordingly, we are unable to conclude whether or not the other information is materially misstated with respect to this matter.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.



Major Appliance Recycling Roundtable
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We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure, and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

KPMG LLP

Chartered Professional Accountants

Vancouver, Canada
June 5, 2025

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Statement of Financial Position

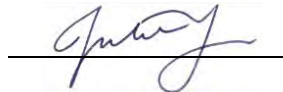
December 31, 2024, with comparative information for 2023

	2024	2023
Assets		
Current assets:		
Cash	\$ 6,650,973	\$ 7,647,207
Short term investment (note 2)	5,260,000	5,260,000
Accounts receivable (note 3)	1,184,227	1,198,442
Prepaid expenses	130,920	141,312
	<u>13,226,120</u>	<u>14,246,961</u>
Tangible capital assets	141,718	1,394
	<u>\$ 13,367,838</u>	<u>\$ 14,248,355</u>
Liabilities and Net Assets		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 1,160,741	\$ 644,774
Net assets		
Unrestricted	6,278,897	7,675,381
Reserve fund (note 4)	5,928,200	5,928,200
	<u>12,207,097</u>	<u>13,603,581</u>
Commitment (note 6)		
	<u>\$ 13,367,838</u>	<u>\$ 14,248,355</u>

See accompanying notes to financial statements.

Approved on behalf of the Board:

 Director

 Director

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Statement of Operations

Year ended December 31, 2024, with comparative information for 2023

	2024	2023
Revenue:		
Administrative program fees	\$ 4,539,469	\$ 4,948,120
Expenses:		
Collections:		
ODS units serviced by independent technicians	1,834,904	1,679,413
ODS units serviced by collector technicians	397,485	351,525
Non-ODS units	1,213,042	1,086,711
Other	183,328	182,824
Total collections	3,628,759	3,300,473
Program administration	1,888,799	1,557,966
Public education and awareness	1,001,764	815,278
Research and studies	18,165	33,073
	6,537,487	5,706,790
Deficiency of revenue over expenses before the undernoted	(1,998,018)	(758,670)
Interest and other income	601,534	549,688
Deficiency of revenue over expenses	\$ (1,396,484)	\$ (208,982)

See accompanying notes to financial statements.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Statement of Changes in Net Assets

Year ended December 31, 2024, with comparative information for 2023

	Unrestricted	Reserve fund	Total 2024	Total 2023
Balance beginning of year	\$ 7,675,381	\$ 5,928,200	\$ 13,603,581	\$ 13,812,563
Deficiency of revenue over expenses	(1,396,484)	-	(1,396,484)	(208,982)
Balance, end of year	\$ 6,278,897	\$ 5,928,200	\$ 12,207,097	\$ 13,603,581

See accompanying notes to financial statements.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Statement of Cash Flows

Year ended December 31, 2024, with comparative information for 2023

	2024	2023
Cash provided by (used in):		
Operating:		
Deficiency of revenue over expenses	\$ (1,396,484)	\$ (208,982)
Item not involving cash:		
Depreciation	5,617	2,777
Changes in non-cash operating working capital:		
Accounts receivable	14,215	478,235
Prepaid expenses	10,392	(55,795)
Accounts payable and accrued liabilities	515,967	120,174
GST payable	-	(37,432)
	(850,293)	298,977
Investing:		
Purchase of tangible capital assets	(145,941)	-
Net purchase of short-term investment	-	(260,000)
	(145,941)	(260,000)
Increase (decrease) in cash	(996,234)	38,977
Cash, beginning of year	7,647,207	7,608,230
Cash, end of year	\$ 6,650,973	\$ 7,647,207

See accompanying notes to financial statements.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Notes to Financial Statements

Year ended December 31, 2024

Nature of operations:

Major Appliance Recycling Roundtable ("MARR") was incorporated under the Canada Not-for-Profit Corporations Act on July 17, 2012 and commenced operations on August 1, 2013. MARR is a not-for-profit organization and it is exempt from income taxes under the Income Tax Act. MARR operates a stewardship program in British Columbia ("BC") to assist the major appliance producers in discharging their obligation to establish end of life product collection and recycling programs further to the Recycling Regulation under the Environmental Management Act (British Columbia) (the "Regulation").

1. Significant accounting policies:

These financial statements are prepared in accordance with Canadian accounting standards for not-for-profit organizations in Part III of the CPA Canada Handbook - Accounting. The significant policies are as follows:

(a) Revenue recognition:

Administrative program fees ("APFs") relate to fees charged at the point of sale for regulated new major appliance products sold in BC. Registered participants of MARR are agents of MARR and collect, report, and remit the APFs to MARR in accordance with the Regulation. Revenue from APFs is recognized when the APF is charged and invoiced at the point of sale, the amount to be received can be reasonably estimated, and collection is reasonably assured.

(b) Cash and cash equivalents:

Cash and cash equivalents include cash on hand and short-term deposits which are highly liquid with original maturities of less than three months at the date of acquisition. These financial assets are convertible to known amounts of cash and are subject to an insignificant risk of changes in value. There were no cash equivalents held as at December 31, 2024 and 2023.

(c) Financial instruments:

Financial instruments are recorded at fair value on initial recognition. Freestanding derivative instruments that are not in a qualifying hedging relationship and equity instruments that are quoted in an active market are subsequently measured at fair value. All other financial instruments are subsequently measured at cost or amortized cost, unless management has elected to carry the instruments at fair value. MARR has not elected to carry any such financial instruments at fair value.

Transaction costs incurred on the acquisition of financial instruments measured subsequently at fair value are expensed as incurred. All other financial instruments are adjusted by transaction costs incurred on acquisition and financing costs. These costs are amortized using the straight-line method.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Notes to Financial Statements (continued)

Year ended December 31, 2024

1. Significant accounting policies (continued):

(c) Financial instruments (continued):

Financial assets are assessed for impairment on an annual basis at the end of the fiscal year if there are indicators of impairment. If there is an indicator of impairment, MARR determines if there is a significant adverse change in the expected amount or timing of future cash flows from the financial asset. If there is a significant adverse change in the expected cash flows, the carrying value of the financial asset is reduced to the highest of the present value of the expected cash flows, the amount that could be realized from selling the financial asset or the amount MARR expects to realize by exercising its right to any collateral. If events and circumstances reverse in a future period, an impairment loss will be reversed to the extent of the improvement, not exceeding the initial impairment charge.

(d) Tangible capital assets:

Tangible capital assets are stated at cost less accumulated depreciation which is recorded over the useful life of the assets on a straight-line basis as follows:

Asset	Rate
Computer equipment	3 years
Other equipment	5 years
Recycling management equipment	10 years

When conditions indicate that a tangible capital asset is impaired and no longer contributes to MARR's ability to provide services, the net carrying amount is written down to the asset's fair value or replacement cost. Write-downs are recognized as an expense in the statement of operations and are not reversed.

(e) Collections expense:

Collections expense relates to financial support provided to registered collectors of major appliances to offset the costs associated with removal of ozone depleting substances ("ODS") and to ensure that ODS are being removed and managed responsibly. Compensation is also provided for tracking, counting and reporting units of MARR products collected. Collections expense is accrued when units of MARR products collected are reported by the collectors to MARR.

(f) Use of estimates:

The preparation of financial statements in accordance with Canadian accounting standards for not-for-profit organizations requires management to make estimates and assumptions that affect the reported amount of assets and liabilities, revenues and expenses and disclosure of contingencies at the date of statement of financial position. Actual results could differ from those estimates.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Notes to Financial Statements (continued)

Year ended December 31, 2024

2. Short-term investment:

As at December 31, 2024, MARR held a 1-year non-redeemable guaranteed investment certificate ("GIC") of \$5,260,000 (2023 - \$5,260,000). The GIC bears interest at a fixed rate of 3.5% (2023 - 5.5%) with a maturity of November 12, 2025 (2023 - November 12, 2024).

Interest income earned on the GIC was \$326,274 (2023 - \$282,960).

3. Accounts receivable:

Provision for doubtful accounts as at December 31, 2024 was \$102 (2023 - nil).

4. Reserve fund:

In 2016, the Board of Directors passed a resolution to establish the Reserve fund. The purposes of the Reserve fund are as follows:

- (a) To assist in stabilizing eco fees by being available to manage year to year volume fluctuations;
- (b) To cover the costs of winding up MARR by the decision of the members or as a consequence of regulatory change, in an orderly manner, not to exceed one year;
- (c) To cover any claims against MARR, Board of Directors or staff in excess of the Program's insurance coverage;
- (d) To cover the cost of unanticipated or extraordinary items; and
- (e) To make available interim funding for program expansion.

Transfers to the Reserve fund are made upon resolutions passed by the Board of Directors. Total contributions to the Reserve fund are generally to be in line with one year's operating expenses.

The Reserve fund consists of an investment in a GIC (note 2) and funds in a general savings account and is managed in accordance with MARR's investment policy.

5. Financial risks:

(a) Credit risk:

Credit risk refers to the risk that a counterparty may default on its contractual obligations resulting in a financial loss. MARR's main credit risks relate to its cash, short-term investment and accounts receivable. Cash and short-term investment is held at a Canadian chartered bank. MARR deals with creditworthy counterparties to mitigate the risk of financial loss from defaults. Concentrations of credit risk with respect to accounts receivable are limited due to the large number of registered participants. MARR has evaluation and monitoring processes in place and writes off accounts when they are determined to be uncollectible.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Notes to Financial Statements (continued)

Year ended December 31, 2024

5. Financial risks (continued):

(b) Interest rate risk:

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. MARR is subject to fair value risk relating to its short-term investment as it is a fixed rate instrument.

(c) Other financial risks:

MARR is not exposed to significant liquidity, currency, or other price risk arising from its financial instruments.

There has been no change to the risk exposure from 2023.

6. Commitment:

MARR has made a commitment to an outside vendor for the provision of services, with payments over the next 4 years as follows:

2025	\$	528,000
2026		516,000
2027		516,000
2028		516,000
	\$	2,076,000

9.2 INDEPENDENT PRACTITIONER'S REASONABLE ASSURANCE REPORT AND NON-FINANCIAL INFORMATION



KPMG LLP
 PO Box 10426 777 Dunsmuir Street
 Vancouver BC V7Y 1K3
 Canada
 Telephone 604 691 3000
 Fax 604 691 3031

INDEPENDENT PRACTITIONER'S REASONABLE ASSURANCE REPORT

To the Board of Directors of Major Appliance Recycling Roundtable:

We have undertaken a reasonable assurance engagement of the underlying subject matter information detailed within the Annual Report (the "Report") and as included in Appendix 1 of this assurance report (the "subject matter information") based on applicable criteria of Major Appliance Recycling Roundtable (the "Entity") for the year ended December 31, 2024:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C. Regulation 449/2004 (the "Recycling Regulation");
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Sections 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

Other than as described in the preceding paragraph, we did not perform assurance procedures on the remaining information included in the Report, and accordingly, we do not express a conclusion on this information.

Management's Responsibility

Management is responsible for measuring and evaluating the underlying subject matter information against the applicable criteria detailed within Appendix 1 (the "applicable criteria").

Management is responsible for determining the appropriateness of the use of the applicable criteria.

Management is also responsible for such internal control as management determines necessary to enable the preparation and presentation of the subject matter information that is free from material misstatement, whether due to fraud or error.



Major Appliance Recycling Roundtable
Page 2

Practitioner's Responsibilities

Our responsibility is to express a reasonable assurance opinion on the subject matter information based on the evidence we have obtained. We conducted our reasonable assurance engagement in accordance with International Standard on Assurance Engagements ("ISAE") 3000 (Revised) *Assurance Engagements other than Audits or Reviews of Historical Financial Information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether the subject matter information is free from material misstatement.

Reasonable assurance is a high level of assurance but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report.

The nature, timing and extent of procedures performed depends on our professional judgment, including an assessment of the risks of material misstatement, whether due to fraud or error, and involves obtaining evidence about the subject matter information.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Practitioner's Independence and Quality

We have complied with the relevant rules of professional conduct/code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

The firm applies Canadian Standard on Quality Management 1, *Quality Management for Firms that Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements* which requires the firm to design, implement and operate a system of quality management, including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Significant Inherent Limitations

Non-financial information, such as the subject matter information, is subject to more inherent limitations than financial information, given the characteristics of non-financial information and the availability and relative precision of methods used for determining both qualitative and quantitative information. The absence of a significant body of established practice on which to draw allows for the selection of different, but acceptable, measurement techniques which can result in materially different measurements and can impact comparability. The nature and methods used to determine such information, as described in management's internally developed criteria, may change over time. It is important to read the applicable criteria in Appendix 1.



Major Appliance Recycling Roundtable
Page 3

Basis for Qualified Opinion

As required by Section 8(2)(e) of the Regulation, the Entity discloses the total amount of producers' product collected during the year based on the number of units self-reported by collectors which comprises units containing ozone depleting substances ("ODS units") serviced by collector technicians, ODS units serviced by independent technicians, and units that do not contain ODS ("non-ODS units").

The scope of our work was limited as we were not able to verify the existence and accuracy of the recorded number of non-ODS units collected and self-reported and ODS units serviced by collector technicians and self-reported. Accordingly, verification of product collected for these units was limited to the amounts recorded in the records of the Entity and we were not able to determine whether any adjustments might be necessary to these units.

Qualified Opinion

In our opinion, except for the possible effects of the matter described above in the "**Basis for Qualified Opinion**", the subject matter information of the Entity for the year ended December 31, 2024 is, in all material respects, in accordance with the applicable criteria.

Specific Purpose of Subject Matter Information

The subject matter information has been evaluated and measured against the applicable criteria by the Entity to meet the requirements of regulations 8(2)(d). As a result, the subject matter information may not be suitable for another purpose.

A handwritten signature in black ink that reads 'KPMG LLP'. The signature is written in a cursive, slightly slanted style. Below the signature is a horizontal line that starts under the 'K' and ends under the 'P'.

Chartered Professional Accountants

Vancouver, Canada
June 5, 2025

APPENDICES

***APPENDIX 1 SUBJECT MATTER, APPLICABLE DEFINITIONS
AND APPLICABLE CRITERIA***

APPENDIX 2 MARR SITE LIST

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APPENDIX 1 SUBJECT MATTER, APPLICABLE DEFINITIONS AND APPLICABLE CRITERIA

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1
Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

Section 8(2)(b) the location of its collection facilities, and any changes in the number and location of its collection facilities from the previous report.

SUBJECT MATTER INFORMATION

Specific information in the Annual Report for which applicable criteria were developed		
Disclosed information	2024 Claim in the Annual Report	Report Reference
Number of collection facilities	218 collection facilities	<i>Section 4.3 Network Development</i> <i>Page 18</i>
Changes in number of collection facilities	1 collection facility was removed during 2024. 8 collection facilities were added during 2024.	

APPLICABLE DEFINITIONS

The following definitions were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- a. Collection Facility: defined as a "collector" by MARR, is any facility that has a signed a Collection Agreement with MARR for collection of end-of-life major appliances.
- b. Program products: all major appliance products managed by MARR pursuant to the BC Major Appliances Stewardship Plan, amended from time to time, as set out in the MARR website.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1
Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

APPLICABLE CRITERIA

The following applicable criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

1. The number of collection facilities is determined based on the number of collectors with signed Collection Agreements in place with MARR for collection of end-of-life program products.
2. The number of collection facilities reported in the annual report is reconciled to the total number of contracted collectors accepting end-of-life program products on MARR's list of collectors as of December 31, 2024.
3. All collection facilities in MARR's listing have signed Collection Agreements in place with MARR for collection of end-of-life program products as of December 31, 2024.
4. The change in number of collection facilities is determined by comparing the total number of collection facilities at December 31, 2024 to the total number and location of collection facilities at December 31, 2023.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1
Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

Section 8(2)(d) product management in accordance with pollution prevention hierarchy.

SUBJECT MATTER INFORMATION

Specific information in the Annual Report for which applicable criteria were developed		
Disclosed information	2024 Claim in the Annual Report	Report Reference
A description of how the recovered product was managed in accordance with the pollution prevention hierarchy (S.8(2)(d))	<ul style="list-style-type: none"> Description of the Processing Standard for Recyclers of Major Appliances Description of the pollution prevention hierarchy Disclosure of total number of units collected containing ODS 	<p>Sections 5.1 Environmental Impact & 5.2 Pollution Prevention Hierarchy (Pages 24-26)</p> <p>Section 6.1 Recycling by the Numbers (Page 29)</p>

APPLICABLE DEFINITIONS

The following definitions were applied to the assessment of the description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section S.8(2)(d) of the Recycling Regulation:

- i. The System Study refers to a study of the BC market driven system for major appliance recycling conducted in 2013 by waste consultant, Ecoinspire Planning Services, on MARR's behalf. *The Study on the Operations and Effectiveness of the Major Appliance Collection and Recycling System in British Columbia, May 8, 2014* report examined the operation and performance of the existing collection and recycling system.
- ii. The MARR Processing Standard for Recyclers of Major Appliances ("MARR Processing Standard") is a standard that has been developed by MARR for application of best practices in the management of major household appliances at end-of-life, and includes guidance on regulatory compliance, environmental control, health and safety and recordkeeping and reporting.
- iii. Processors are defined as operations or facilities that initiate the recycling process through activities such as bailing, shredding or dismantling for the purpose of reclaiming recyclable materials and other approved management of residuals. A processor can also be a collector, as defined earlier.
- iv. Substances of concern are defined as any of the following wastes (i) refrigerant, (ii) mercury switches, (iii) PCB capacitors, and (iv) compressor oil

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1

Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

APPLICABLE CRITERIA

The following applicable criteria were applied to the assessment of the description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section S.8(2)(d) of the Recycling Regulation:

1. Acceptable end fates are determined in accordance with MARR's approved stewardship plan, applicable regulation and qualitative information on processing methods and end fate of materials/components obtained through the System Study.
2. Because of the value of the metal in major appliances, a market-based system exists whereby large private-sector metal processors collect and shred major appliances. MARR does not process or recycle products directly and therefore does not track and monitor qualitative data on processing pathways or quantitative data on program product shipped from collectors to the next point in the recycling process.
3. The percentage of material components recycled, landfilled or safely destroyed as presented in the Annual Report is estimated based on general representations from third party processors obtained through the System Study.
4. Collectors have agreed to comply with the MARR Processing Standard as a term in their signed Collection Agreement, which includes maintaining legally required permits, licenses and authorizations for processing substances of concern.
5. MARR requires collectors to safely remove of ODS gas from units collected that contain refrigerant gasses used for cooling purposes through engaging a technician that possesses a valid certificate number for refrigerant handling under current BC regulation and requiring collectors to report weight, tank numbers and certificates of destruction/recycling to MARR on a timely basis.
6. As stated in the MARR Processing Standard, collectors are also responsible for selection of processors who maintain legally required permits, licenses and authorizations for processing substances of concern.
7. MARR conducts site visits to approved collectors to evaluate their awareness of the MARR Processing Standard, capabilities for the appropriate removal of refrigerants and other substances of concern, and their process for reporting units collected.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1
Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

Section 8(2)(e) the total amount of the producer's product sold/collected and the producer's recovery rate

SUBJECT MATTER INFORMATION

Specific Disclosures in the annual report for which applicable criteria were developed		
Disclosed information	Claim in the Report	Report Reference
Product collected	Total number of units collected – 435,582 units Non-ODS units – 278,220 ODS units serviced by collector technicians – 30,217 ODS units serviced by independent technicians – 127,145	Section 6.1 Recycling by the Numbers (Page 29) & 6.3 Units Sold and Collected (Page 31)
Product sold	Total number of units sold 1,177,965*	
Recovery rate	See the applicable criterion for performance for the year in relation to targets in the approved stewardship plan below	

*claims marked with an asterisk were not subject to audit for 2024

In accordance with the Ministry of Environment and Climate Change Strategy's latest guidance on **Third Party Assurance for Non-Financial Information in Annual Reports**, assurance is not required for product sold data if the stewardship program does not report a recovery rate, as defined in the Regulation, in accordance with the approved stewardship plan. Consistent with MARR's approved stewardship plan, there are no targets associated with recovery rate. Therefore, no applicable criteria are required over Product Sold and an assurance opinion is not required over the reported amount of product sold.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1
Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

APPLICABLE DEFINITIONS

There are no applicable definitions.

APPLICABLE CRITERIA

The following applicable criteria were applied to the assessment of total amounts of the producer's product collected in accordance with Section 8(2)(e) of the Recycling Regulation:

1. Product Collected: the number of units collected is based on the number of units and product types received and recorded by collectors on count sheets and reported to MARR on a monthly basis.
2. A sample of monthly count sheets received from collectors are reviewed and recalculated and MARR will follow up with collectors for any significant discrepancies.
3. The number of units reported by MARR as containing Ozone Depleting Substances ('ODS') or other halocarbons are reported monthly to MARR by collectors and are based on count sheets completed by a technician that is an "Approved Person" as defined by the BC Waste Management Act. The count sheet also includes the type of refrigerant removed, tank number and weights in and out. The technician also records if the unit was already evacuated prior to arriving at the collector's facility.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1

Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

Section 8(2)(g) the performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e).

SUBJECT MATTER INFORMATION

Specific Disclosures in the annual report for which applicable criteria were developed		
Quantitative targets disclosed per Stewardship Plan approved April 30, 2021:	Claim in the Report	Report Reference
Targets associated with Section 8(2)(b): <ul style="list-style-type: none"> Achieve accessibility to free drop-off locations for more than 90 % of BC population 	% of the population covered by collection sites – estimated 97.3% *	Section 4.1 Collection Site Map Page 16
Targets associated with Section 8(2)(d): <ul style="list-style-type: none"> No quantitative performance target identified in the approved Stewardship Plan 	Not applicable.	
Target associated with Section 8(2)(e): <ul style="list-style-type: none"> No quantitative performance target identified in the approved Stewardship Plan 	Not applicable	

* claims marked with an asterisk were not subject to audit for 2024. In accordance with the Ministry of Environment and Climate Change Strategy's latest guidance on **Third Party Assurance for Non-Financial Information in Annual Reports**, assurance in relation to the accessibility performance target is not required this year. As such, no applicable criteria are required and an assurance opinion is not required in 2024.

MAJOR APPLIANCE RECYCLING ROUNDTABLE

Appendix 1

Subject matter information, applicable definitions, and applicable criteria

Year ended December 31, 2024

APPLICABLE DEFINITIONS

The following definitions were applied to the description of performance for the year in relation to the specific targets associated with Section 8(2)(b), (d) and (e) of the Recycling Regulation in the approved stewardship plan:

- i. In accordance with MARR's approved stewardship plan, there are no targets associated with recovery rate or capture rate. Capture rate is defined as the estimated weight of products collected divided by the estimated weight of products "available to collect."

APPLICABLE CRITERIA

The following applicable criteria were applied to the description of performance for the year in relation to the specific targets associated with Section 8(2)(b), (d) and (e) of the Recycling Regulation in the approved stewardship plan:

1. Targets in the approved stewardship plan as of April 30, 2021 have been identified and reported on by management in the annual report.
2. The description of progress against targets to date is supported by records of progress maintained by MARR.

APPENDIX 2 MARR LOCATION LIST

SITES ADDED IN 2024

Location Name	Regional District	City
Atlin Community Improvement District	Stikine Region	Atlin
Gold Bridge Transfer Station	Squamish - Lillooet	Gold Bridge
Grassland Organics Strawberry Hill GP Ltd.	Thompson - Nicola	Kamloops
Lillooet Landfill and Recycling Centre	Squamish - Lillooet	Lillooet
Mitchell Metal Recycling	Metro Vancouver	Maple Ridge
Pemberton Transfer Station	Squamish - Lillooet	Pemberton
Resource Recovery Centre	qathet	Powell River
Richmond Steel Recycling Ltd.	Metro Vancouver	Richmond

BINS ADDED IN 2024

Location Name	Regional District	City
Dease River First Nation	Stikine Region	Good Hope Lake
Gitlaxt'aamiks	Kitimat-Stikine	New Aiyansh
Kwadacha Nation	Peace River	Fort Ware
Tahltan First Nation	Kitimat-Stikine	Telegraph Creek
Takla First Nation	Bulkley-Nechako	Takla Landing

LOCATION DEACTIVATED IN 2024

Location Name	Regional District	City
Fraser Valley Metal Exchange	Metro Vancouver	Maple Ridge

ACTIVE LOCATIONS AT THE END OF 2024

Alberni - Clayoquot	2 locations	Cariboo	24 locations
Alberni Valley Landfill	Port Alberni	150 Mile House Transfer Station	150 Mile House
West Coast Landfill	Ucluelet	Alexis Creek Transfer Station	Alexis Creek
Bulkley - Nechako	9 locations	Baker Creek Transfer Station	Quesnel
Area "D" Transfer Station	Fraser Lake	Big Lake Landfill	Big Lake
Burns Lake Transfer Station	Burns Lake	Central Cariboo Transfer Station	Williams Lake
Fort St. James Transfer Station	Fort St. James	Cochin Landfill	Cochin Lake
Granisle Transfer Station	Granisle	Forest Grove Transfer Station	Forest Grove
Knockholt Houston Landfill	Houston	Frost Creek Transfer Station	Williams Lake
Smithers/Telkwa Transfer Station	Telkwa	Horsefly Transfer Station	Horsefly
Southside Transfer Station	Southbank	Interlakes Landfill	Sheridan Lake
Takla First Nation	Takla Landing	Lac La Hache Transfer Station	Lac La Hache
Vanderhoof Transfer Station	Vanderhoof	Likely Landfill	Likely
Capital Regional District	6 locations	Mahood Lake Landfill	Mahood Lake
Hartland Landfill	Victoria	McLeese Lake Transfer Station	McLeese Lake
Port Renfrew Recycling Depot	Port Renfrew	Nazko Landfill	Nazko
Radius Recycling - Victoria	Victoria	Nemaiah Valley Landfill	Nemaiah Valley
Trail Appliances - Victoria	Langford	Puntzi Lake Landfill	Puntzi
Williams Scrap Iron + Metals Ltd - Munns Road	Victoria	Quesnel Landfill	Quesnel
Williams Scrap Iron + Metals Ltd - Terlson Lane	Victoria	Riske Creek Transfer Station	Riske Creek
		South Cariboo Landfill	100 Mile House
		Tatla Lake Landfill	Tatla Lake
		Watch Lake Landfill	Watch Lake
		West Chilcotin Landfill	Puntzi Lake
		Wildwood Transfer Station	Wildwood
		Central Coast	1 location
		Bella Bella Recycling Facility	Bella Bella

ACTIVE LOCATIONS AT THE END OF 2024

Central Kootenay		14 locations	
Balfour Transfer Station	Balfour		
Burton Transfer Station	Burton		
Castlegar/Ootischenia Landfill	Castlegar		
Crawford Bay Transfer Station	Crawford Bay		
Creston Landfill	Creston		
Edgewood Transfer Station	Edgewood		
Kaslo Transfer Station	Kaslo		
Marblehead Transfer Station	Marblehead		
Nakusp Landfill	Nakusp		
Nelson/Grohman Narrows Transfer Station	Nelson		
Rosebery Transfer Station	Rosebery		
Salmo Central Landfill	Salmo		
Scrap King Auto Wrecking & Towing Ltd	Salmo		
Slocan Transfer Station	Slocan		

Central Okanagan		5 locations	
ABC Recycling Ltd. - Kelowna	Kelowna		
Glenmore Landfill	Kelowna		
Planet Earth Recycling Ltd.	West Kelowna		
Trail Appliances - Kelowna	Kelowna		
Westside Transfer Station	West Kelowna		

Columbia Shuswap		13 locations	
Falkland Transfer Station	Falkland		
Glenemma Transfer Station	Salmon Arm		
Golden Landfill	Golden		
Malakwa Transfer Station	Malakwa		
Parson Transfer Station	Skookumchuck		
Revelstoke Landfill	Revelstoke		
Salmon Arm Landfill	Salmon Arm		
Scotch Creek Transfer Station	Scotch Creek		
Scrappy's Metal Recycling	Salmon Arm		
Seymour Arm Transfer Station	Seymour Arm		
Sicamous Landfill	Sicamous		
Skimikin Transfer Station	Chase		
Trout Lake Transfer Station	Trout Lake		

Comox Valley		4 locations	
Comox Valley Waste Management Centre	Cumberland		
Courtenay Return-It Depot	Courtenay		
Hornby Island Recycling Depot	Hornby Island		
Powerhouse Recycled Auto and Truck Parts, Ltd	Cumberland		

Cowichan Valley		3 locations	
Bings Creek Recycling Centre	Duncan		
Meade Creek Recycling Centre	Lake Cowichan		
Peerless Road Recycling Centre	Ladysmith		

ACTIVE LOCATIONS AT THE END OF 2024

East Kootenay		6 locations	
Columbia Valley Landfill	Windermere		
Cranbrook Transfer Station	Cranbrook		
Elkford Transfer Station	Elkford		
Fernie Transfer Station	Fernie		
Kimberley Transfer Station	Kimberley		
Sparwood Transfer Station	Sparwood		

Fraser - Fort George		12 locations	
ABC Recycling Ltd. - Prince George	Prince George		
Bear Lake Regional Transfer Station	Bear Lake		
Cummings Road Regional Transfer Station	Prince George		
Foothills Boulevard Regional Landfill	Prince George		
Hixon Regional Transfer Station	Hixon		
Mackenzie Regional Landfill	Mackenzie		
McBride Regional Transfer Station	McBride		
Quinn Street Regional Recycling Depot	Prince George		
Shelley Regional Transfer Station	Prince George		
TX2 Material Solution Inc.	Prince George		
Valemount Regional Transfer Station	Valemount		
Vanway Regional Transfer Station	Prince George		

Fraser Valley		8 locations	
Abbotsford Mission Recycling Depot	Abbotsford		
Bailey Sanitary Landfill	Chilliwack		
Everclear Metal Recycling	Mission		
Goodies Recycling Ltd.	Chilliwack		
Mission Landfill	Mission		
Mission Recycling Depot	Mission		
Pacific Mattress Recycling Inc	Hope		
Regional Recycling - Abbotsford	Abbotsford		

Kitimat - Stikine		9 locations	
ABC Recycling Ltd. - Terrace	Terrace		
Gitlaxt'aamiks	New Aiyansh		
Hazelton Waste Management Facility	New Hazelton		
Kitwanga Transfer Station	Kitwanga		
Meziadin Landfill	Meziadin		
Rosswood Landfill	Rosswood		
Stewart Transfer Station	Stewart		
Tahltan First Nation	Telegraph Creek		
Thornhill Transfer Station	Terrace		

Kootenay Boundary		7 locations	
Beaverdell Solid Waste Transfer Station	Beaverdell		
Christina Lake Solid Waste Transfer Station	Christina Lake		
Grand Forks Regional Landfill	Grand Forks		
Local Industrial Partners Ltd.	Genelle		
McKelvey Creek Landfill	Trail		
Rock Creek Solid Waste Transfer Station	Rock Creek		
West Boundary Regional Landfill	Greenwood		

ACTIVE LOCATIONS AT THE END OF 2024

Metro Vancouver		28 locations	
ABC Recycling Ltd. - Burnaby	Burnaby		
ABC Recycling Ltd. - Surrey	Surrey		
Aldergrove Return-It Depot	Aldergrove		
Allied Salvage & Metals (1985) Ltd.	Richmond		
Burnaby Eco-Centre	Burnaby		
Central Surrey Recycling and Waste Centre	Surrey		
Happy Stan's Recycling Services Ltd.	Port Coquitlam		
Langley Recycling and Waste Centre	Langley		
Mitchell Metal Recycling Ltd.	Maple Ridge		
Mitchell Metal Recycling Ltd.	Richmond		
North Shore Recycling and Waste Centre	North Vancouver		
North Surrey Recycling and Waste Centre	Surrey		
Pan Pacific Recycling Inc.	Richmond		
PoCo Return-It	Port Coquitlam		
Radius Recycling - Surrey	Surrey		
Regional Recycling - Richmond	Richmond		
Regional Recycling - Cloverdale	Surrey		
Regional Recycling - Vancouver	Vancouver		
Richmond Recycling Depot	Richmond		
Richmond Steel Recycling Ltd.	Richmond		
Ridge Meadows Recycling	Maple Ridge		
Rypac Metal Recycling	Surrey		
Surrey Central Return-It Centre	Surrey		
Trail Appliances - Annacis Island	Delta		
United Boulevard Recycling and Waste Centre	Coquitlam		
Vancouver Landfill	Delta		
Vancouver Zero Waste Centre	Vancouver		
West Coast Metal Recycling LLP	Langley		

Mount Waddington		5 locations	
7 Mile Landfill and Recycling Centre	Port McNeill		
Community of Quatsino Recycling Depot	Quatsino		
Cormorant Island Transfer Station	Alert Bay		
Malcolm Island Recycling Depot	Sointula		
Woss Transfer Station	Woss		

Nanaimo		4 locations	
ABC Recycling Ltd. - Nanaimo	Nanaimo		
Parksville Bottle & Recycling Centre	Parksville		
Radius Recycling - Nanaimo	Cassidy		
Trail Appliances - Nanaimo	Nanaimo		

North Coast		6 locations	
Gitxaala Nation	Kitkatla		
Islands Solid Waste Landfill	Port Clements		
Masset Transfer Station	Masset		
North Coast Regional Recycling	Prince Rupert		
Sandspit Transfer Station	Sandspit		
Skidegate Transfer Station	Skidegate		

North Okanagan		5 locations	
Armstrong/Spallumcheen Diversion and Disposal Facility	Armstrong		
Cherryville & Area "E" Division & Disposal Facility	Cherryville		
Greater Vernon Diversion & Disposal Facility	Vernon		
Kingfisher Transfer Station	Kingfisher-Enderby		
Lumby & Area "D" Diversion & Disposal Facility	Lumby		

ACTIVE LOCATIONS AT THE END OF 2024

Okanagan - Similkameen	6 locations	Strathcona	6 locations
Campbell Mountain Landfill	Penticton	ABC Recycling Ltd. - Campbell River	Campbell River
Keremeos Transfer Station	Keremeos	Campbell River Waste Management Centre	Campbell River
Okanagan Falls Landfill	Okanagan Falls	Cortes Island Transfer Station	Cortes Island
Oliver Landfill	Oliver	Radius Recycling - Campbell River	Campbell River
Osoyoos Sanitary Landfill	Osoyoos	Tahsis Recycling Depot	Tahsis
Summerland Sanitary Landfill	Summerland	Village of Gold River Transfer Station	Gold River
Peace River	5 locations	Sunshine Coast	3 locations
ABC Recycling Ltd. - Fort St. John	Fort St. John	Gibsons Recycling Depot	Gibsons
HH Recycling Ltd.	Hudson's Hope	Pender Harbour Transfer Station	Garden Bay
Hudson's Hope Transfer Station	Hudson's Hope	Sechelt Landfill	Sechelt
Kwadacha Nation	Fort Ware	Thompson - Nicola	20 locations
Tumbler Ridge Transfer Station	Tumbler Ridge	70 Mile House Transfer Station	70 Mile House
qathet	3 locations	Barnhartvale Landfill	Kamloops
Augusta Recylers Inc.	Powell River	Blue River Transfer Station	Blue River
Resource Recovery Centre	Powell River	Boston Flats Eco-Depot	Cache Creek
Texada Metal Transfer Station	Gillies Bay	Clearwater Eco-Depot	Clearwater
Squamish - Lillooet	7 locations	Clinton Eco-Depot	Clinton
Gold Bridge Transfer Station	Gold Bridge	Grassland Organics Strawberry Hill GP Ltd.	Kamloops
Lillooet Landfill and Recycling Centre	Lillooet	Heffley Creek Eco-Depot	Heffley Creek
Lílwat Nation Recycling Centre	Mount Currie	Knutsford Transfer Station	Knutsford
Lílwat Nation Mount Currie Transfer Station	Mount Currie	Logan Lake Eco-Depot	Logan Lake
Pemberton Transfer Station	Pemberton	Loon Lake Transfer Station	Clinton
RMOW Transfer Station	Whistler	Louis Creek Eco-Depot	Barriere
Squamish Landfill	Squamish	Lower Nicola Landfill	Merritt
Stikine	2 locations	Lytton Eco-Depot	Lytton
Atlin Community Improvement District	Atlin	Mission Flats Landfill	Kamloops
Dease River First Nation	Good Hope Lake	Paul Lake Transfer Station	Kamloops
		Savona Transfer Station	Savona
		South Thompson Eco-Depot	Chase
		Spences Bridges Transfer Station	Spences Bridge
		Westwold Transfer Station	Westwold



100 – 4259 Canada Way
Burnaby, BC V5G 4Y2
Tel 1-888-252-4621
Fax 604-473-2411
marrbc.ca